

## **Terms and Conditions**

### **MOP100 Instant Deduction Dining Offer (MOP200 minimum spending)**

1. This Offer is valid from 1 November 2024 to 30 June 2025, both dates inclusive (“Promotion Period”).
2. This Offer is applicable to the following restaurants:  
Grand Lisboa Palace Macau – The Grand Buffet, Wulao, Chalou, Eight Treasures, GLP Café, Kulu Kulu, Red Bowl, GLP Lobby Lounge, The Book Lounge, La Scala del Palazzo, The Café La Scala del Palazzo  
Grand Lisboa Macau – Casa Don Alfonso, Round-The-Clock Coffee Shop  
Jai Alai Oceanus – Jai Alai Buffet, Treasury Restaurant, Jackpot Noodles, Treasure House, Kingpin Bar  
To enjoy the offer, the customer need to spend MOP200 or above.
3. To enjoy the offer, the customer must obtain a “Roaming in Macau with Five Rewards – MOP100 Dining Instant Deduction e-Coupon” via 1O1O, csl and My HKT App under “My Wallet” and presents the e-coupon upon payment.
4. This Offer must be used within Promotion Period.
5. This Offer is valid for dine-in and à la carte menu only. It is not valid for alcoholic beverages, other products or services.
6. This Offer cannot be used in conjunction with other offers, gift cards or cash vouchers.
7. All prices (before discount) are subject to a 10% service charge and prevailing 5% government tax. Any additional spending must be settled by cash, credit card or E-payment.
8. The use of the Offer requires a minimum spending specified on the e-Coupon. Only one e-Coupon can be used per person per transaction. Bill Splitting is not accepted.
9. To enjoy the Offer, customer can walk-in or make a reservation at the restaurants. The reservation methods for each restaurant are as follows:

	Restaurant	Phone Number	Online Booking
Grand Lisboa Palace Macau	The Grand Buffet, Wulao, Kulu Kulu, Red Bowl, The Book Lounge	(853) 8881 1800	<a href="https://www.grandlisboapalace.com/en">https://www.grandlisboapalace.com/en</a>
	Chalou	(853) 8881 1320	
	Eight Treasures	(853) 8881 1270	
	GLP Café	(853) 8881 1260	
	GLP Lobby Lounge	(853) 8881 9610	
	La Scala del Palazzo	(853) 8881 2610	
	The Café La Scala del Palazzo	(853) 8881 2660	
Grand Lisboa	Casa Don Alfonso	(853) 8803 7722	<a href="https://www.grandlisboa.com/en">https://www.grandlisboa.com/en</a>
	Round The Clock Coffee Shop	(853) 8803 7766	
Jai Alai Oceanus	Jai Alai Buffet	(853) 8801 2777	customers can make reservation via email <a href="mailto:jaialaibuffethostess@sjmresorts.com">jaialaibuffethostess@sjmresorts.com</a>
	Treasury Restaurant	(853) 8801 2700	
	Kingpin Bar, Jackpot Noodles, Treasure House	(853) 8801 3388	

10. The use of the Offer is subject to operating hours, reservation policy and seating availability of the restaurants. SJM accepts no liability if reservation cannot be made within the Promotion Period.
11. Any unused balance of the Offer cannot be redeemed for cash and will be forfeited.
12. This Offer cannot be transferred, resold or exchanged for cash.
13. This Offer is provided by SJM; it will not be accepted or replaced if lost, damaged or stolen.
14. This Offer suspected of being tampered with obtained fraudulently or unlawfully shall be invalid.
15. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
16. SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.
17. SJM refers to SJM Resorts, S.A. (“SJM”), GLP Hospitality Services Limited or other subsidiaries of SJM.

**MOP100 New Yaohan Shopping e-Coupon (MOP1,000 minimum spending) and a complimentary travel pillow**

1. This Offer is valid from 1 November 2024 to 30 June 2025, both dates inclusive ("Promotion Period").
2. To enjoy the offer, the customer must obtain a "Roaming in Macau with Five Rewards – MOP100 New Yaohan Instant Shopping Discount e-Coupon and a gift" e-Coupon via 1O1O, csl and My HKT App under "My Wallet" and redeem discount e-coupon and a travel pillow at New Yaohan or NY8 New Yaohan VIP concierge by presenting the e-Coupon and registered as the member of New Yaohan.
3. The location of VIP concierge:
  - a. New Yaohan VIP concierge – 11/F of New Yaohan at Nam Van
  - b. NY8 New Yaohan VIP concierge – Grand Lisboa Palace 2/F of NY8
4. The discount e-Coupon under this Offer is valid for 7 days from the date of redemption.
5. To enjoy the discount offer, the customer needs to present the discount e-Coupon before payment.
6. The discount e-Coupon under this Offer is eligible upon a single net spending of MOP1,000 and above.
7. This discount e-Coupon under this Offer is not applicable in specific counter or products, please seek assistance from more inquiries.
8. The discount e-Coupon can only be used once and must be presented before payment. Only one discount coupon can be used per transaction.
9. The discount e-Coupon can be redeemed unlimited times during the promotion period and only one e-Coupon can be redeemed in each redemption.
10. The redemption of travel pillow is only applicable for the customer who is a new member of New Yaohan.
11. The total quota for redemption of travel pillow is 2,000pcs and the redemption of travel pillow is subject to availability and will be provided on first-come-first served basis while stocks last.
12. This Offer is redeemable at NY8 New Yaohan store in Grand Lisboa Palace and New Yaohan store in Nam Van.
13. This Offer and the discount e-Coupon under this offer are not exchangeable for cash or refund in any form.
14. This Offer and the discount e-Coupon under this offer are not replaceable in case of loss, theft, damage and defaced, or any other circumstances.
15. This Offer and the discount e-Coupon under this offer cannot be used in conjunction with other promotional privileges.
16. Terms and conditions are subject to change without prior notice. Should there be any dispute, the decision of NY8 New Yaohan and New Yaohan shall be final.

**MOP30 instant discount of "AI Wonderland" or "Martial Arts Arena" admission ticket**

1. This Offer is valid from 1 November 2024 to 30 June 2025, both dates inclusive ("Promotion Period").
2. This Offer is only applicable for purchasing the standard admission ticket of "Martial Arts Arena" or "AI Wonderland" at SJM.
3. This Offer is only applicable to admission tickets for the same attraction.
4. To enjoy the offer, the customer must obtain a "Roaming in Macau with Five Rewards – MOP30 Instant Deduction on GLP AI wonderland or Martial Arts Arena regular priced ticket" e-Coupon via 1O1O, csl and My HKT App under "My Wallet" and presents the e-coupon upon payment.
5. This Offer cannot be used in conjunction with other offers, gift cards or cash vouchers.
6. Visitors shall comply with the rules and regulations of "Martial Arts Arena" and "AI Wonderland".
7. This Offer is subject to operating hours, availability and capacity. SJM reserves the right to limit the number of visitors.
8. Only one e-Coupon can be used per person per transaction. The offer is limited to purchasing a maximum of 4 tickets, and the price reduction is applicable to each ticket. Bill splitting is not accepted.
9. Any additional spending must be settled by cash, credit card or E-payment.
10. Any unused balance of the voucher cannot be redeemed for cash and will be forfeited.
11. This Offer cannot be transferred, resold or exchanged for cash.
12. This Offer is provided by SJM; it will not be accepted or replaced if lost, damaged or stolen.
13. This Offer suspected of being tampered with obtained fraudulently or unlawfully shall be invalid.
14. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
15. SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.
16. SJM refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM.

## Spa Privileges

### ➤ The Spa at Grand Lisboa Palace

1. This Offer is valid from 1 November 2024 to 30 June 2025, both dates inclusive ("Promotion Period").
2. This Offer includes 3 choices for customer to choose 1 from 3
  - a. MOP200 discount on purchasing a 60mins treatment at The Spa of Grand Lisboa Palace or
  - b. MOP300 discount on spending MOP1,000 on spa retail product at The Spa of Grand Lisboa Palace or
  - c. Enjoy a complimentary 30mins back massage when purchasing a 60mins facial treatment at The Spa of Grand Lisboa Palace
3. To enjoy the Offer, the customer must obtain a "Roaming in Macau with Five Rewards – The Spa at Grand Lisboa Palace Discount Offer (Choose 1 from 3)" e-Coupon via 1O1O, csl and My HKT App under "My Wallet" and presents the e-coupon upon payment.
4. This Offer is provided by SJM Resorts.
5. This Offer is exclusive valid in Macau to purchase products and services of The Spa at Grand Lisboa Palace
6. This Offer is valid for a single transaction only.
7. This Offer must be used within the promotion period.
8. 24-hour advance reservation is required, and reservations are subject to availability. Please call (853) 8881 9500 or make a reservation via the Grand Lisboa Palace official website: <https://www.grandlisboapalace.com/en> to secure your reservation. Please quote to use the e-Coupon when making reservations.
9. The e-Coupon must be presented to redeem the treatment. Failing to present the e-Coupon will result in request of alternative payment.
10. This Offer cannot be used in conjunction with promotions or discounts.
11. This Offer cannot be redeemed to purchase other vouchers.
12. This Offer cannot be exchanged for cash.
13. This Offer is non-transferable and non-refundable.
14. Any lost, stolen or damaged of the e-Coupon under this Offer will not be reissued or refunded.
15. SJM retains the right to reject any e-Coupon that has been tampered with or found in any way unacceptable.
16. We reserve the right to cancel your e-Coupon if we suspect it is being used fraudulently or in breach of these terms and conditions.
17. e-Coupon obtained through any unlawful means shall be null and void and they shall not be used to purchase products or services, nor shall the price thereof be refunded.
18. We reserve the right to amend these terms and conditions from time to time, at our sole discretion. In case of any dispute, SJM reserves the right to make the final decision.
19. These terms and conditions are governed by and construed in accordance with the laws of Macau SAR.
20. SJM refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM.

### ➤ The Spa at THE KARL LAGERFELD

1. This Offer is valid from 1 November 2024 to 30 June 2025, both dates inclusive ("Promotion Period").
2. This Offer includes 3 choices for customer to choose 1 from 3
  - a. MOP300 discount on purchasing a 60 mins treatment at The Spa at THE KARL LAGERFELD or
  - b. MOP300 discount on spending MOP1,000 on spa retail product at The Spa at THE KARL LAGERFELD or
  - c. Enjoy a complimentary back massage (30mins) when purchasing a 60 mins facial treatment at The Spa at THE KARL LAGERFELD
3. To enjoy the Offer, the customer must obtain a "Roaming in Macau with Five Rewards – The Spa at THE KARL LAGERFELD Discount Offers (Choose 1 from 3)" e-Coupon via 1O1O, csl and My HKT App under "My Wallet" and presents the e-coupon upon payment.
4. This Offer is provided by SJM Resorts.
5. This Offer is exclusive valid in Macau to purchase products and services of The Spa at THE KARL LAGERFELD.
6. This Offer is valid for a single transaction only.
7. This Offer must be used within the promotion period.
8. 24-hour advance reservation is required, and reservations are subject to availability. Please call (853) 8881 3500 or make a reservation via THE KARL LAGERFELD official website: <https://www.thekarllagerfeld.mo/en/wellness/the-spa-at-the-karl-lagerfeld> to secure your reservation. Please quote to use the e-Coupon when making reservations.
9. The e-Coupon must be presented to redeem the treatment. Failing to present the e-Coupon will result in request of alternative payment.
10. This Offer cannot be used in conjunction with promotions or discounts.
11. This Offer cannot be redeemed to purchase other vouchers.
12. This Offer cannot be exchanged for cash.
13. This Offer is non-transferable and non-refundable.
14. Any lost, stolen or damaged of the e-Coupon under this Offer will not be reissued or refunded.
15. SJM retains the right to reject any e-Coupon that has been tampered with or found in any way unacceptable.
16. We reserve the right to cancel your e-Coupon if we suspect it is being used fraudulently or in breach of these terms and conditions.
17. e-Coupon obtained through any unlawful means shall be null and void and they shall not be used to purchase products or services, nor shall the price thereof be refunded.
18. We reserve the right to amend these terms and conditions from time to time, at our sole discretion. In case of any dispute, SJM reserves the right to make the final decision.

19. These terms and conditions are governed by and construed in accordance with the laws of Macau SAR.
20. SJM refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM.

➤ **The Spa at Grand Lisboa and Le Salon**

1. This Offer is valid from 1 November 2024 to 30 June 2025, both dates inclusive ("Promotion Period").
2. This Offer includes 3 choices for customer to choose 1 from 3
  - a. MOP200 discount on purchasing a 90 mins treatment at The Spa at Grand Lisboa or
  - b. MOP400 discount on purchasing a 120 mins treatment at The Spa at Grand Lisboa or
  - c. MOP300 discount on spending MOP1,000 on hair treatment at Le Salon
3. To enjoy the Offer, the customer must obtain a "Roaming in Macau with Five Rewards – Grand Lisboa Spa and Le Salon Discount Offer (Choose 1 from 3)" e-Coupon via 1O1O, csl and My HKT App under "My Wallet" and presents the e-coupon upon payment.
4. This Offer is provided by SJM Resorts.
5. This Offer is exclusive valid in Macau to purchase products and services of The Spa at Grand Lisboa and Le Salon.
6. This Offer is valid for a single transaction only.
7. This Offer must be used within the promotion period.
8. 24-hour advance reservation is required, and reservations are subject to availability. Please call (853) 8803 7703 or make a reservation via email to [thespa@grandlisboa.com](mailto:thespa@grandlisboa.com) to secure your reservation. Please quote to use the e-Coupon when making reservations.
9. The e-Coupon must be presented to redeem the treatment. Failing to present the e-Coupon will result in request of alternative payment.
10. This Offer cannot be used in conjunction with promotions or discounts.
11. This Offer cannot be redeemed to purchase other vouchers.
12. This Offer cannot be exchanged for cash.
13. This Offer is non-transferable and non-refundable.
14. Any lost, stolen or damaged of the e-Coupon under this Offer will not be reissued or refunded.
15. SJM retains the right to reject any e-Coupon that has been tampered with or found in any way unacceptable.
16. We reserve the right to cancel your e-Coupon if we suspect it is being used fraudulently or in breach of these terms and conditions.
17. e-Coupon obtained through any unlawful means shall be null and void and they shall not be used to purchase products or services, nor shall the price thereof be refunded.
18. We reserve the right to amend these terms and conditions from time to time, at our sole discretion. In case of any dispute, SJM reserves the right to make the final decision.
19. These terms and conditions are governed by and construed in accordance with the laws of Macau SAR.
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**TurboJET Free Seat Class Upgrade Offer**

1. Please visit the designated link inside the e-Coupon under "My wallet" in 1O1O, csl or My HKT App for more details.