

## **Terms and Conditions**

- 1. The promotion period is from 1 January 2025 to 31 March 2025 (both dates inclusive).
- 2. The offer is only applicable to transactions settled with a valid Visa principal/supplementary card ("Visa Card") using VisaNET.
- 3. During the promotion period, eligible Visa cardholders can redeem a one-off MOP50 instant discount and a MOP100 F&B coupon upon reaching a single spending of MOP500 or above (including service charges and government tax) at designated outlets ("Offer"). The original price will be charged if the transaction is rejected.
- 4. Designated outlets include:
  - Grand Lisboa Palace Resort: The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP Café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala Del Palazzo and GLP Lobby Lounge;
  - Grand Lisboa: The Kitchen, Casa Don Alfonso, Round-The-Clock Coffee Shop and Round-The-Clock Buffet;
  - o Jai Alai Oceanus: Jai Alai Buffet, Jackpot Noodles and Treasury Restaurant.
- 5. The offer is available on a first come first serve basis while quotas last and no further notice will be given.
- 6. There is no limitation of the number of redemptions per cardholder during the promotion period; split bill will not be accepted.
- 7. The cardholders can redeem a maximum of five (5) MOP100 F&B coupons at designated redemption locations^ by presenting receipt issued by the designated outlet (receipt within two days from the date of redemption is acceptable), the Visa Card and the sales slip corresponding to the transaction.

Spending amount per transaction (MOP)	Quantity of MOP100 F&B coupon
\$500 – \$999	One (1)
\$1,000 - \$1,499	Two (2)
\$1,500 - \$1,999	Three (3)
\$2,000 - \$2,499	Four (4)
\$2,500 or above	Five (5)

^Designated redemption locations:

- Level 1, Mall Concierge, Grand Lisboa Palace Resort (10:00 a.m. to 10:00 p.m.)
- Ground Floor, Lobby Hamper House, Grand Lisboa (10:00 a.m. to 7:00 p.m.)
- Level 2, Customer Service Counter, Oceanus (12:00 p.m. to 7:45 p.m.)
- 8. All receipts presented for redemption shall be stamped as proof of redemption.
- 9. The Offer cannot be used in conjunction with any membership discounts, complimentary benefits, promotions, offers or other promotional programs.
- 10. For any query regarding the transaction made with Visa Card or the electronic payment system, please contact the issuing bank customer service hotline.
- 11. SJM reserves the right to suspend or terminate this Promotion and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.
- 12. These terms and conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.



## MOP100 F&B Coupon Terms and Conditions

- 1. The coupon can only be used at the designated restaurants of SJM:
  - Grand Lisboa Palace: The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP Café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo and GLP Lobby Lounge.
  - Grand Lisboa: The Kitchen, Casa Don Alfonso, Round-The-Clock Coffee Shop and Round-The-Clock Buffet.
  - o Jai Alai Oceanus: Jai Alai Buffet, Jackpot Noodles and Treasury Restaurant.
- 2. The coupon is eligible for redemption upon spending MOP200 (including service charges and government tax).
- A maximum of two (2) coupons can be used per transaction. One (1) coupon can be used for a single transaction of MOP200 or more; two (2) coupons can be used for a single transaction of MOP400 or more.
- 4. The coupon must be used on or before the expiry date. Blackout dates apply: 28 January to 2 February and 14 February 2025.
- 5. The outstanding balance must be settled with a Visa card using VisaNET when using the coupon.
- 6. The coupon is for dine-in and à la carte menu only (not applicable for alcoholic beverages, promotion dishes/menus and other services).
- 7. The coupon is only valid for a maximum of eight (8) persons per table. Bill splitting is not accepted.
- 8. The original coupon must be presented upon payment
- 9. The coupon cannot be exchanged for cash, products or services; or transferred; or used in conjunction with any other offer, promotion or discount.
- 10. If the coupon is defaced, mutilated, stolen, lost, altered or tampered with in any way whatsoever, it will not be accepted, replaced, or reissued.
- 11. SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.

\* SJM refers to SJM Resorts, S.A., GLP Hospitality Services Limited or other subsidiaries of SJM.