

Rules for participating in “SJM Samtastic Park Rewards” Promotion

1. SJM Resorts, Limited (“SJM”) is the host of the “SJM Samtastic Park Rewards” (the “Promotion”).
2. This Promotion is governed by and subject to the following Terms and Conditions.
3. Participation in this “SJM Samtastic Park Rewards” promotion constitutes an acceptance of these terms and conditions.
4. The promotion period is as follows:

From	To
9h00 on 6th December 2025	22h00 on 4th January 2026

5. The redemption and use of Rewards are subject to blackout dates. Blackout dates will be determined and announced by SJM at its sole discretion from time to time.
6. During the Promotion Period, eligible hotel guests and customers may redeem the following rewards by accumulating the net spending amounts listed in the table below at designated outlets in Grand Lisboa, Grand Lisboa Palace, Jai Alai Oceanus or Kam Pek Market on the same day.
7. Reward Structure

- i. Eligible participants shall be entitled to:

Net spending amount (MOP)	Basic Rewards	Extra Rewards
\$100 - \$299 [^]	1. Sportopia game voucher (Include two (2) Sportopia game chances) *Each receipt from the \$100 – \$299 tier is eligible for a maximum of four (4) Sportopia game chances	-
\$300 - \$599	1. Sportopia game voucher (Include six (6) Sportopia game chances) 2. One (1) Sam's Photo Booth experience voucher	i. One (1) Entertainment Experience (Choose from one of four options): ➢ One (1) Samtastic Express ticket (2 pax), One (1) Martial Arts Arena admission voucher (2pax), One (1) AI Wonderland admission voucher (2pax), One (1) Kid's Cavern Carousel experience voucher (1pax)
\$600 - \$899	1. Sportopia game voucher (Include twelve (12) Sportopia game chances) 2. One (1) Sam's Photo Booth experience voucher	i. One (1) Entertainment Experience (Choose from one of four options): ➢ One (1) Samtastic Express ticket (2 pax), One (1) Martial Arts Arena admission voucher (2pax), One (1) AI Wonderland admission voucher (2pax), One (1) Kid's Cavern Carousel experience voucher (1pax); ii. One (1) Samtastic souvenir voucher
\$900 or above	1. Sportopia game voucher (Include twenty-four (24) Sportopia game chances) 2. One (1) Sam's Photo Booth experience voucher	i. One (1) Entertainment Experience (Choose from one of four options): ➢ One (1) Samtastic Express ticket (2 pax), One (1) Martial Arts Arena admission voucher (2pax), One (1) AI Wonderland admission voucher (2pax), One (1) Kid's Cavern Carousel experience voucher (1pax); ii. Two (2) Samtastic souvenir voucher; iii. One (1) MOP50 F&B Coupon (MOP 100 minimum spending)

- i. “Net spending amount” refers to the final amount payable after the application of any discounts, special offers, coupons, or membership points.

8. Rewards are strictly capped at the MOP 900 spend tier. Even if the eligible net spending amount exceeds this level, participants shall only be entitled to redeem rewards in accordance with the MOP 900 spend tier reward structure, and no additional or higher-tier rewards shall be granted.
9. Rewards vouchers must be redeemed at the Mall Concierge, Level 1, Grand Lisboa Palace during operating hours from 10:00 A.M. to 10:00 P.M. daily; receipts issued after 9:00 p.m. may be redeemed on the following day, late redemption will not be accepted.
10. Only receipts issued by the participating shops, spa and designated restaurants listed below shall be deemed valid for this Promotion.

i. Designated outlets :

Grand Lisboa Palace

Dining

The Grand Buffet, GLP Café, Eight Treasures, Kulu Kulu, Red Bowl, Chalou, Mesa by José Avillez, GLP Lobby Lounge, Wulao, The Book Lounge, Palace Garden, Zuicho, Don Alfonso 1890, La Scala del Palazzo, The Café La Scala del Palazzo, Hua Ting, BAR CARAT and Vivienne Westwood Café

GLP Food Hall

MR.K 赤辣豬扒包、VEGETARIAN FARM、002 魚湯粉 (Grand Lisboa Palace Shop)、GuZaoTang、

Viet Nam Pho、Wing Kee Beef Offal、Macau Prince Café、Hong Li Cun Cheung Fan、MR3.3、East Asian Taste

Retailers

Boss, Breitling, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Fong Un Jewellery, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Luk Fook Jewellery, MO&Co., Noble Mart, NY8 New Yaohan (include "Kid's Cavern", "Supermarket"), Pan Fong Bakery, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, FARMÁCIA ROYAL, Starbucks, Stecco Natura Gelaterie, Sam's Workshop, The Gift Shop, The Gift Shop II (Samtastic Express Pop-Up Store), Wah Sun, Vivienne Westwood, THE SHOP, whatelephant, Tielbo, ECCO, Nine Bird's Nest, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, OMG, GLOSOME, EDITION, iSport, COVERNAT, UMJ, 13DE MARZO, Chow Tai Fook, MACCREW, VEGETARIAN FARM SOUVENIRS, UX SELECT, Emperor Jewellery, Jorada Tech, China Changbai Mountain Ginseng King Boutique Store, Liege, Celeste Artisan Ice Cream, CHARLIE'S TEA, FRITES, ChaPanda, FARMÁCIA GLOBAL, Hung Rui Chen, Le Coq Sportif, Munsingwear, WF Fashion

cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab

Made in Macau

Belongs Jewelry & Art, CLOE Jewelry & Art, DR.AI, Forest Bath, LIANA LIFE, Lovely Shop, Puyue, Wayuu Macau

Entertainment

Martial Arts Arena, AI Wonderland, GLP Arte, Grand Lisboa Palace Art Gallery

Grand Lisboa

The 8, The Kitchen, Casa Don Alfonso, Round-The-Clock Buffet, Round-The-Clock Coffee Shop, Lotus Lounge, Crystal Tea House

Jai Alai Oceanus

Kingpin Bar, Bar Pepita de Ouro, Jackpot Noodles, Treasury Restaurants and Jai Alai Buffet

Kam Pek Market

Sam's Station, Ba Fang Ying Mian, Goat Bakers, Fong Seng Hin Mei Sek, Pratunam 1982, Rui Chen Delights, Dragon Dance Noodles, Linji Curry Noodles, Man Chow Tong, Kinnokura, Haeundae Korean Cuisine, I Want Go, March, Estabelecimento De Comidas Piu Kei, N8 Burger Workshop

ii. Designated salons and spas:

Grand Lisboa Palace – The Spa at Grand Lisboa Palace, The Spa at THE KARL LAGERFELD, The SPA at Palazzo Versace Macau, Gentlemen's Tonic, PEDI:MANI:CURE Studio by Bastien Gonzalez
Grand Lisboa – The Spa at Grand Lisboa, Le Salon

11. To participate in the activity described in Clause 6:
The accumulated spending amount must be supported by valid same-day receipts issued by designated hotel dining outlets, retail shops, salons, or spas. Customers may present either one same-day receipt or combine a maximum of two (2) same-day receipts issued by two different designated outlets to meet the required spending threshold. Only one same-day receipt will be accepted for net spending of MOP100 – 299.
12. Participating outlets reserve the right to amend, suspend, or terminate their operations at any time without prior notice. In the event that any participating outlet ceases operations during the campaign period, the organizer shall not be held liable or responsible for any inconvenience, loss, or inability to redeem rewards arising therefrom, nor will any compensation be provided.
13. Rewards shall be available on a first-come, first-served basis and while stocks last.
14. Participants may also join the “Christmas Shopping Rewards” (19 December 2025 – 4 January 2026). Rewards under those programs shall be subject to their respective terms and conditions. The reward structure of this promotion is calculated independently and remains strictly capped at the MOP 900 spend tier.
15. The redemption period is from 6th December 2025 to 4th January 2026.
16. For reward redemption, photocopies, incomplete, damaged, defaced, altered, or receipts not issued on the day of redemption shall not be accepted.
17. For reward redemption, deposit receipts, credit card transaction slips, handwritten receipts, or reprinted receipts shall not be accepted.
18. By participating in this Promotion, each participant accepts Grand Lisboa Palace’s privacy policy, available at <https://www.grandlisboapalace.com>.
19. SJM refers to SJM Resorts, S.A. (“SJM”), GLP Hospitality Services Limited or other subsidiaries of SJM.

Terms and conditions of rewards and redemption of rewards (vouchers)

General Terms and Conditions

- 1) Rewards shall be issued in voucher format and must be redeemed and used at the designated redemption location. Any vouchers not redeemed at the designated location within the validity period shall be deemed invalid.
- 2) All vouchers issued under this Promotion shall hereinafter be referred to as “Rewards”.
- 3) During the Term, all redemptions shall be made in person and registered at the Concierge Counter.
- 4) Rewards shall be available only to individuals aged 18 or above. Employees of SJM and its subsidiaries, are not eligible unless otherwise specified.
- 5) Owners and employees of any retail shops are allowed to participate in this Campaign by following the internal guideline.
- 6) An eligible shopper shall present the following items at the Mall Concierge Counter for registration on the same day of purchase to redeem the rewards:
 - i. Same-day receipts issued by the designated outlets;
 - ii. Valid original identification document (Identity Cards or passport) of the guest; and
 - iii. Guest’s contact number
- 7) All merchandise referred to by any receipt(s) used to enter the Redemption shall be non-refundable. All receipt(s) or sale slip(s) used to redeem reward(s) shall be stamped as proof of successful redemption.
- 8) Redemption registration with any incomplete or false information may be rejected by GLP acting in its sole and absolute discretion.
- 9) All rewards are issued by and remains property of SJM.
- 10) All rewards are subject to the terms and conditions set forth below.
- 11) All rewards not redeemed within the Redemption Period will be forfeited.
- 12) SJM accepts no liability for the quality of the souvenir or for any loss or damage that may arise from it.
- 13) Rewards shall only be accepted upon presentation of the original voucher and shall not be used in conjunction with any other promotion, discount, gift certificate, or voucher.
- 14) Rewards shall not be transferred, resold, exchanged for cash, or used to purchase any other products or services.
- 15) All complimentary facilities and experiences are subject to availability and offered on a first-come, first-served basis; availability is not guaranteed.
- 16) Any additional spending must be settled by cash, credit card or E-payment.
- 17) SJM shall not be liable if the Promotion cannot be carried out or rewards cannot be provided due to force majeure or events beyond its reasonable control.
- 18) Reward(s) suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.
- 19) SJM reserves the right to substitute rewards of equal or greater value without prior notice.
- 20) All rewards are subject to availability of the products, operating hours, reservation policy and seating availability of the designated restaurants or shops. SJM accepts no liability if reward cannot be used or redeemed before the redemption period.

Other Terms and Conditions

1) Sportopia Game Voucher

- i. The Reward(s) must be redeemed and used at the designated Sportopia game zone at Shopping Mall, Level 2, Grand Lisboa Palace Resort Macau.
- ii. Game chances are limited to the number shown on the voucher.
- iii. The original Reward must be presented upon entry or redemption.
- iv. Participants must comply with all Sportopia Activity Terms & Conditions and safety rules; failure to do so may result in refusal of entry or use.
- v. Rewards are subject to Sportopia's operating hours, availability, and blackout dates as determined and announced by SJM.
- vi. Certain attractions (e.g., "Sam's Bouncy Castle") are restricted to children aged 3–12 years and within 80–130 cm height. Admission may be refused if eligibility requirements are not met.
- vii. SJM accepts no liability for suspension or cancellation due to maintenance, breakdown, or force majeure events.
- viii. In case of any dispute, SJM reserves the right of final decision.

2) Sam's Photo Booth Experience Voucher

- i. Rewards must be redeemed at the Sam's photo booth at Level 1, Grand Lisboa Palace Resort Macau.
- ii. Each Reward entitles the holder to one photo session only and cannot be used in conjunction with other offers.
- iii. Rewards must be used on or before the expiry date stated on the voucher. Expired vouchers will not be accepted.
- iv. The original Reward must be presented upon entry or redemption.
- v. Rewards are subject to operating hours, availability, and blackout dates.
- vi. Participants must comply with the specific Terms and Conditions and safety instructions of the photo booth. Please refer to the venue for details.
- vii. SJM accepts no liability for suspension or cancellation due to maintenance, breakdown, or force majeure events.
- ix. In case of any dispute, SJM reserves the right of final decision.

3) Samtastic Express ticket (2 pax)

- i. Rewards must be redeemed and used at the designated Samtastic Express train station, Level 1, Shopping Mall, Grand Lisboa Palace Resort Macau.
- ii. Each Reward entitles the holder to one ride only, maximum two person for one ride and is valid only on the day of reward redemption.
- iii. The original Reward must be presented upon entry or redemption.
- iv. Children under 12 years must be accompanied by an adult (18 years or older), who shall take full responsibility.
- v. Each cart accommodates a maximum of 2 adults and 2 children. During peak hours, SJM reserves the right to arrange passengers to share carts.
- vi. Tickets are limited, available on a first-come, first-served basis. Confirmed reservations cannot be changed. Passengers must arrive at the station in advance; late arrivals will not be accommodated.
- vii. SJM accepts no liability for suspension or cancellation due to maintenance, breakdown, or force majeure events.
- viii. Rewards are subject to operating hours, availability, and blackout dates.
- ix. Samtastic Express Rewards are subject to the specific Terms and Conditions of Samtastic Express. Please refer to the venue for details.
- x. SJM accepts no liability for suspension or cancellation due to maintenance, breakdown, or force majeure events.

4) Kid's Cavern Carousel experience voucher (1 pax)

- i. Rewards must be redeemed and used at designated counter of NY8 New Yaohan Kid's Cavern at Level 2, Shopping Mall, Grand Lisboa Palace Resort Macau.
- ii. Each Reward entitles the holder to one ride only and is valid only on the day of reward redemption.
- iii. Rewards are subject to operating hours, availability, and blackout dates.
- iv. Kid's Cavern Carousel Rewards are subject to the specific Terms and Conditions of the Carousel. Please refer to the venue for details.
- v. SJM accepts no liability for suspension or cancellation due to maintenance, breakdown, or force majeure events.

5) Martial Arts Arena admission voucher (2pax) or AI Wonderland Free Admission Voucher (2pax)

- i. Only applicable for redemption of complimentary admission at the "Martial Arts Arena" or "AI Wonderland" of SJM.
- ii. Each Reward is valid for two (2) complimentary entries to Martial Arts Arena or AI Wonderland of SJM.
- iii. Rewards must be redeemed at the entrance of Martial Arts Arena or AI Wonderland.

- iv. Rewards must be used on or before the expiry date stated on the voucher. Expired vouchers will not be accepted.
- v. Each Reward is valid for one entry only and must be redeemed for one venue (either Martial Arts Arena or AI Wonderland).
- vi. Rewards are subject to operating hours, availability, and venue capacity. SJM reserves the right to limit admission.
- vii. Visitors must comply with venue rules and safety regulations.

6) MOP50 F&B Coupon (MOP 100 minimum spending)

- i. The Coupon can only be used at the following restaurants:
Grand Lisboa Palace – The Grand Buffet, GLP Café, Eight Treasures, Kulu Kulu, Red Bowl, Chalou, Mesa by José Avillez, GLP Lobby Lounge, Wulao, The Book Lounge, Palace Garden, Zuicho, Don Alfonso 1890, La Scala del Palazzo, The Café La Scala del Palazzo, Hua Ting, BAR CARAT and Vivienne Westwood Café.
- ii. The Reward(s) is valid for dine-in services and the à la carte menu only (not applicable for alcoholic beverages).
- iii. The Reward(s) may not be applied to split bills, and only one coupon may be used per transaction.
- iv. The Reward(s) must be used on or before the expiry date and are subject to operating hours, availability, and blackout dates.

7) Samtastic souvenir voucher

- i. Rewards must be redeemed and used at The Gift Shop II (Samtastic Express Pop-Up Store), Level 1, Shopping Mall, Grand Lisboa Palace Resort Macau.
- ii. Each Reward entitles the holder to one selected souvenir. Souvenir styles are distributed randomly and cannot be chosen or exchanged.