

Samsung Wallet Terms and Conditions

1. Promotion Period: Now until 31 Dec 2026.
2. During the promotion period, Samsung Wallet users can enjoy the following privileges at SJM.
3. Users can only enjoy the birthday offer once within the promotional period.

Item	Generic Offer	Birthday Offer
Dining	Chalou: Complimentary "Signature Lychee and Rose Petal Milk Tea" (During Dinner period only, maximum for 4)	The Grand Buffet: Buy 1 get 1 free offer
	Hua Ting: One complimentary appetizer OR complimentary basic tea cover charge (maximum for 6 people)	Set Menu Offer: Enjoy complimentary two glasses of pre-dinner drink upon ordering a Set Menu at the following restaurants: <ul style="list-style-type: none"> ○ Mesa by José Avillez, Don Alfonso 1890, Palace Garden, Hua Ting
	10% off at designated restaurants: Users must sign up as a SJM Supreme Card member to redeem the offer: <ul style="list-style-type: none"> ○ The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP Café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo, GLP Lobby Lounge and Vivienne Westwood Café. 	
Spa	-	<ul style="list-style-type: none"> ○ 15% off at Gentlemen's Tonic and PEDI:MANI:CURE Studio by Bastien Gonzalez ○ 20% off on 90-mins Spa treatment ○ Free upgrade to 90-mins upon purchasing any 60-min spa treatment
Retail	MOP50 cash coupon at The Gift Shop (with min. spend MOP250)	-
Hotel	-	For overnight stay hotel guests: <ul style="list-style-type: none"> ○ Free room upgrade to garden view room (applicable for Deluxe Room only and subject to hotel availability), and; ○ One complimentary birthday cake

Generic Offers Terms and Conditions

Chalou Signature Drink Coupon

1. The promotion period is from now until 31 December 2026.
2. Samsung Wallet users can enjoy complimentary “Signature Lychee and Rose Petal Milk Tea” upon displaying the e-voucher.
3. The offer is valid for dine-in only. Only one e-voucher can be used per table per transaction, bill splitting is not accepted.
4. Maximum 4 cups of “Signature Lychee and Rose Petal Milk Tea” can be redeemed per e-voucher.
5. Redemption location: Grand Lisboa Palace “Chalou” (Dinner: 6:00PM – 9:00PM). Reservation at (853) 8881 1320.
6. All prices (before discount) are subject to a 10% service charge and prevailing government tax. Any additional spending must be settled by cash, credit card or E-payment.
7. The e-voucher must be used before the expiry date. Blackout dates apply: 1 Jan, 17 to 19 Feb, 1 to 3 May, 1 to 4 Oct, 2026.
8. The offer is subject to operating hours, reservation policy and seating availability of the restaurant. Grand Lisboa Palace accepts no liability if reservation cannot be made before the expiry date.
9. The offer cannot be exchanged for cash, products, or services; or transferred; or used in conjunction with any other offer, promotion, or discount.
10. We reserve the right to cancel your offer and invalidate any e-vouchers if they are suspected of fraudulent use or obtained unlawfully, with no refunds applicable.
11. SJM will reserve the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.
12. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.

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Hua Ting Dining Coupon

1. The promotion period is from now until 31 December 2026.
2. Samsung Wallet users can choose from one of the following options upon displaying their e-vouchers:
 - Enjoy a designated complimentary appetizer dish (Chilled Pork Terrine, Marinated Wheat Gluten in Sweet Soy Sauce with Peanut, Marinated Century Egg and Cucumber in Supreme Soy Sauce or Boneless Duck Web marinated in Sichuan Peppercorn Sauce.), or;
 - Complimentary basic tea cover charge per person (maximum for 6 people)
3. The offer is valid for dine-in and à la carte menu only.
4. Only one e-voucher can be used per table per transaction. Bill Splitting is not accepted.
5. Redemption location: Grand Lisboa Palace “Hua Ting” (Lunch: 12:00PM – 3:00PM; Dinner: 6:00PM – 9:00PM). Please contact (853) 8881 1800 to make a reservation.
6. All prices (before discount) are subject to a 10% service charge and prevailing government tax. Any additional spending must be settled by cash, credit card or E-payment.
7. The e-voucher must be used before the expiry date. Blackout dates apply: 1 Jan, 17 to 19 Feb, 1 to 3 May, 1 to 4 Oct, 2026.

8. The offer is subject to operating hours, reservation policy and seating availability of the restaurants. Grand Lisboa Palace accepts no liability if reservation cannot be made before the expiry date.
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10% Off Dining Coupon at Grand Lisboa Palace

1. The promotion period is from now until 31 December 2026.
2. Samsung Wallet users must sign up as a SJM Supreme Card member and display the Samsung Wallet e-voucher to redeem the 10% dining offer.
3. Applicable outlets: The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP Café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo, GLP Lobby Lounge and Vivienne Westwood Café.
4. Sign up as a Supreme Card member here: <https://supremecard.sjmresorts.com/en/join-us/>
5. The offer is valid for dine-in and à la carte menu only for tables up to 8 people. It is not valid for alcoholic beverages, products, or services.
6. Only one e-voucher can be used per table per transaction. Bill Splitting is not accepted.
7. All prices (before discount) are subject to a 10% service charge and prevailing government tax. Any additional spending must be settled by cash, credit card or E-payment.
8. The e-voucher must be used before the expiry date. Blackout dates apply: 1 Jan, 17 to 19 Feb, 1 to 3 May, 1 to 4 Oct, 2026.
9. The offer is subject to operating hours, reservation policy and seating availability of the restaurants. Grand Lisboa Palace accepts no liability if reservation cannot be made before the expiry date.
10. The offer cannot be exchanged for cash, products, or services; or transferred; or used in conjunction with any other offer, promotion, or discount.
11. We reserve the right to cancel your offer and invalidate any e-vouchers if they are suspected of fraudulent use or obtained unlawfully, with no refunds applicable.
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MOP50 Cash Coupon at The Gift Shop

1. The promotion period is from now until 31 December 2026.
2. The offer is only available for Samsung Wallet users.
3. Customers must spend a minimum of MOP250 or above on designated merchandise at regular price at The Gift Shop in Grand Lisboa Palace Resorts to enjoy the discount offer.
4. The offer is subject to operating hours and return policy of The Gift Shop. Grand Lisboa Palace accepts no liability if offer cannot be redeemed before the expiry date.
5. The Gift Shop operating hours: Monday to Sunday (10:00 AM – 10:00 PM).
6. Only one e-voucher can be used per transaction. Bill Splitting is not accepted.
7. The offer cannot be exchanged for cash or services; or transferred; or used in conjunction with any other offer, promotion, or discount.
8. We reserve the right to cancel your offer and invalidate any e-vouchers if they are suspected of fraudulent use or obtained unlawfully, with no refunds applicable.
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Birthday Offers Terms and Conditions

The Grand Buffet Buy 1 Get 1 Free Coupon

1. The promotion period is from now until 31 December 2026.
2. Samsung Wallet users can enjoy Buy 1 Get 1 Free of The Grand Buffet within the birthday month.
3. Customers must present a valid identification document and display the Samsung Wallet e-voucher to redeem the offer.
4. Customers must make their reservation at least 3 days in advance during the month of their birthday. If they fail to present the required information, customers will be required to pay the full price (before discount) for their booking.
5. Applicable outlet: The Grand Buffet at Grand Lisboa Palace Resorts (853) 8881 1800.
6. Operating hours: Monday to Friday, 12:00PM – 3:00PM, 6:00PM – 10:00PM; Saturday to Sunday, 12:00PM – 3:00PM, 5:30PM – 10:00PM.
7. The offer can only be used once. Bill Splitting is not accepted.
8. All prices (before discount) are subject to a 10% service charge and prevailing government tax. Any additional spending must be settled by cash, credit card or E-payment.
9. The offer must be used before the expiry date. Blackout dates apply: 1 Jan, 17 to 19 Feb, 1 to 3 May, 1 to 4 Oct, 2026.
10. The offer is subject to operating hours, reservation policy and seating availability of the restaurant. Grand Lisboa Palace accepts no liability if reservation cannot be made before the expiry date.
11. The offer cannot be exchanged for cash, products, or services; or transferred; or used in conjunction with any other offer, promotion, or discount.
12. We reserve the right to cancel your offer and invalidate any e-vouchers if they are suspected of fraudulent use or obtained unlawfully, with no refunds applicable.

13. SJM will reserve the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.

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Set Menu Offer Coupon

1. The promotion period is from now until 31 December 2026.
2. Samsung Wallet users can enjoy 2 glasses of complimentary pre-dinner drink upon ordering a set menu at designated outlets.
3. Applicable outlets: Mesa by José Avillez, Don Alfonso 1890, Palace Garden and Hua Ting.
4. Customers must present a valid identification document and display the Samsung Wallet e-voucher to redeem the offer.
5. Customers can only enjoy the offer within the birthday month. If they fail to present the required information, customers will be required to pay the full price (before discount) for their booking.
6. The e-voucher can only be used once. Bill Splitting is not accepted.
7. All prices (before discount) are subject to a 10% service charge and prevailing government tax. Any additional spending must be settled by cash, credit card or E-payment.
8. The e-voucher must be used before the expiry date. Blackout dates apply: 1 Jan, 17 to 19 Feb, 1 to 3 May, 1 to 4 Oct, 2026.
9. The offer is subject to operating hours, reservation policy and seating availability of the restaurants. Grand Lisboa Palace accepts no liability if reservation cannot be made before the expiry date.
10. The offer cannot be exchanged for cash, products, or services; or transferred; or used in conjunction with any other offer, promotion, or discount.
11. We reserve the right to cancel your offer and invalidate any e-vouchers if they are suspected of fraudulent use or obtained unlawfully, with no refunds applicable.
12. SJM will reserve the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.
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Birthday Hotel Offer

1. The promotion period is from now until 31 December 2026.
2. The offer is only applicable for Samsung Wallet users who booked their stay at Grand Lisboa Place within 3 days before or after their birthday:
 - a. Upgrade privilege: only applicable for reserving Deluxe Room (City View) upgrades to a Garden View at the Grand Lisboa Hotel.
 - b. One complimentary birthday cake.
3. Customers must present a valid identification document and display the Samsung Wallet e-voucher to redeem the offer upon check-in.

4. Customers must make their reservation in advance and the accommodation date must fall within 3 days before or after their birthday. If they fail to present the required information, customers will be required to pay the full price (before discount) for their booking.
5. After successfully making a reservation, guests must email their booking confirmation number along with their Samsung Wallet account number to reservations@grandlisboapalace.com in order to redeem the hotel offer.
6. Guests can reserve through Reservation Hotline or email.
Grand Lisboa Palace Macau: (853) 8881 8000 | E-mail: reservations@grandlisboapalace.com
7. The offer is subject to operating hours, reservation policy and room availability of the designated Hotel Tower. Grand Lisboa Palace accepts no liability if reservation cannot be made before the expiry date.
8. The offer can only be used once. Bill Splitting is not accepted.
9. The offer cannot be exchanged for cash, products, or services; or transferred; or used in conjunction with any other offer, promotion, or discount.
10. We reserve the right to cancel your offer and invalidate any e-vouchers if they are suspected of fraudulent use or obtained unlawfully, with no refunds applicable.
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15% Off at Gentlemen's Tonic and PEDI:MANI:CURE Studio by Bastien Gonzalez

1. The promotion period is from now until 31 December 2026.
2. This offer is applicable for Samsung Wallet users who purchase regular price of treatments at the designated Spa at Grand Lisboa Palace.
3. Applicable outlets: Gentlemen's Tonic and PEDI:MANI:CURE Studio by Bastien Gonzalez.
4. The offer is only valid for one (1) pax and must present a valid identification document and display the Samsung Wallet e-voucher to redeem the offer.
5. Customers must enjoy the offer during the birthday month. If they fail to present the required information, customers will be required to pay the full price (before discount) for their booking.
6. The offer can only be used once. Bill Splitting is not accepted.
7. All prices (before discount) are subject to a 10% service charge and prevailing government tax. Any additional spending must be settled by cash, credit card or E-payment.
8. At least 24 hours advance reservation prior to arrival is required. Reservation Hotline:
 - Gentlemen's Tonic (853) 8881 9580
 - PEDI:MANI:CURE Studio by Bastien Gonzalez (853) 8881 9500
9. The offer is subject to operating hours and reservation policy of The Spa at Grand Lisboa Palace. Grand Lisboa Palace accepts no liability if reservation cannot be made before the expiry date.
10. The offer cannot be exchanged for cash, products, or services; or transferred; or used in conjunction with any other offer, promotion, or discount.
11. We reserve the right to cancel your offer and invalidate any e-vouchers if they are suspected of fraudulent use or obtained unlawfully, with no refunds applicable.

12. SJM will reserve the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.
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20% off 90-mins Spa treatments

1. The promotion period is from now until 31 December 2026.
2. Samsung Wallet users can enjoy 20% off on purchase regular price of 90-minute spa treatments for 1 pax at The Spa at Grand Lisboa Palace, The Spa at Palazzo Versace Macau, and The Spa at THE KARL LAGERFELD.
3. Guests must present a valid identification document and display the Samsung Wallet e-voucher to redeem the offer.
4. Customers can only enjoy the offer during the birthday month. If they fail to present the required information, customers will be required to pay the full price (before discount) for their booking.
5. The offer can only be used once. Bill Splitting is not accepted.
6. All prices (before discount) are subject to a 10% service charge and prevailing government tax. Any additional spending must be settled by cash, credit card or E-payment.
7. At least 24 hours advance reservation prior to arrival. Reservation Hotline:
 - The Spa at Grand Lisboa Palace Macau: (853) 8881 9500
 - The Spa at Palazzo Versace Macau (853) 8881 2500
 - The Spa at THE KARL LAGERFELD (853) 8881 3500
8. The offer is subject to operating hours and reservation policy of The Spa. Grand Lisboa Palace accepts no liability if reservation cannot be made before the expiry date.
9. The offer cannot be exchanged for cash, products, or services; or transferred; or used in conjunction with any other offer, promotion, or discount.
10. We reserve the right to cancel your offer and invalidate any e-vouchers if they are suspected of fraudulent use or obtained unlawfully, with no refunds applicable.
11. SJM will reserve the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.
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Free upgrade to 90-mins spa treatment

1. The promotion period is from now until 31 December 2026.
2. Samsung Wallet users can enjoy a free upgrade to 90-mins upon purchasing any 60-mins spa treatment for 1 pax at regular price.
3. The offer is only applicable at The Spa at Grand Lisboa Palace, The Spa at Palazzo Versace Macau, and The Spa at THE KARL LAGERFELD.

4. Guests must present a valid identification document and display the Samsung Wallet e-voucher to redeem the offer.
 5. Customers can only enjoy the offer during the birthday month. If they fail to present the required information, customers will be required to pay the full price for their booking.
 6. The offer can only be used once. Bill Splitting is not accepted.
 7. All prices (before discount) are subject to a 10% service charge and prevailing government tax. Any additional spending must be settled by cash, credit card or E-payment.
 8. Advance reservation of at least 24 hours prior to arrival. Please reserve through Reservation Hotline:
 - The Spa at Grand Lisboa Palace Macau: (853) 8881 9500
 - The Spa at Palazzo Versace Macau (853) 8881 2500
 - The Spa at THE KARL LAGERFELD (853) 8881 3500
 9. The offer is subject to operating hours and reservation policy of The Spa. Grand Lisboa Palace accepts no liability if reservation cannot be made before the expiry date.
 10. The offer cannot be exchanged for cash, products, or services; or transferred; or used in conjunction with any other offer, promotion, or discount.
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