

“SJM Wonder of Magic Up Close” & “SJM Magic Master Spectacle Unboxed” Ticket – Terms and Conditions of Ticket and Admission

SJM Resorts, Limited (“SJM”) is the host of the **“SJM Wonder of Magic Up Close” & “SJM Magic Master Spectacle Unboxed”** (“Show”) at Grand Lisboa Palace Resort Macau.

The conditions of entry apply to all visitors, patrons and guests. By purchasing, holding, or using this ticket, the ticket bearer agree to comply with below Terms and Conditions. SJM has the right to refuse entry or remove any persons who do not comply with these conditions of entry.

1. Tickets are only valid for single access, and are not valid with more than one offer.
2. Standard tickets are available for purchase on online platform or ticketing counter. Concession tickets are exclusively available at the ticketing counter.
3. Concession tickets are strictly for the use of the named category (Supreme Card Member and New Member, Supreme Card Member and New Member-Accompanying Children, Lisboa Rewards Membership and Lisboa Rewards Membership-Accompanying Children). Valid proof of eligibility must be presented at the point of sales. Failure to do so will result in denial of concession ticket purchase.
4. Ticket sale will be close down 30 minutes before show start of **“SJM Wonder of Magic Up Close”** , and ticket sale will be close down 1 hour before show start of **“SJM Magic Master Spectacle Unboxed”**
5. Free admission for children age 3 or below, and seat will not be provided.
6. Suggest age 5 years old or above.
7. Children under 12 years old must be accompanied by an (1) adult to enter the venue. Parents, guardians and/or supervising adults are solely responsible for the behavior of their children at all time and shall bear full responsibility for the child’s conduct. Should the child disrupt others or cause disturbance, they might be required to leave the Show.
8. Ticket should be retained after entry and present upon request.
9. SJM reserves the right to charge a fee for the replacement of tickets and the right not to replace tickets if purchase details cannot be verified.
10. Smoking and e-cigarettes are prohibited.
11. SJM reserves the right to immediately evict any persons affecting the safety of other visitors or staff, endangering public health, acting illegally, appearing intoxicated, using foul/abusive language, or displaying overt rowdiness, from the venue without refund or compensation.
12. Professional equipment of cameras, audio and video recorders are not permitted inside the venue, unless prior authorization by SJM.
13. Visitors are responsible for their own personal items and must not leave bags or possessions unattended at any time.
14. All visitors entering the Show at their own risk. To the maximum extent permitted by law, SJM will not be responsible for any loss, damage, harm or injury arising from entry to the Show.
15. Ticket bearer must comply with venue safety regulations and staff instructions. In case of violation, SJM reserves the right to refuse entry or evict any persons from the venue without refund or compensation.

16. Tickets may not be resold or offered for resale without the prior written consent of SJM Ticketing.
17. All tickets sold are non-refundable, non-exchangeable, and non-transferable, unless the show is postponed or cancelled by SJM. Please see SJM Refund Policy on ticketing.sjmresorts.com for further details.
18. SJM shall not be liable for any postponement or cancellation due to any force majeure such as power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, acts or regulations of national or local governments, governmental order or decrees, or any other cause beyond its reasonable control.
19. By entering the Show, you authorize SJM to process, including to collect, use and store any personal data collected in connection with the event for the purposes of the event and for direct marketing; and accept the privacy policy available at <https://www.sjmresorts.com/en/privacy-policy>.
20. By entering the Show, you consent and authorize SJM to photograph, film, videotape, record, or otherwise reproduce his/her image and/or voice for any purpose without any payment or consideration.
21. SJM reserves the right to revise, cancel or modify this Show at its sole discretion.
22. Any updated information will be announced on the official website and social media platforms of SJM without prior notice. Please pay close attention.
23. SJM reserves the right to amend the Terms and Conditions at any time without prior notice.
24. In case of any disputes, the decision of SJM shall be final.
25. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In the event of any discrepancy between the Chinese and English versions of Terms and Conditions, the Chinese version shall prevail.

Updated as of February 13, 2026