

“ICBC e-Pay Promotion” Terms & Conditions

1. The promotion period is from 4 May (10:00AM) until 30 June 2026 (Both dates inclusive).
2. During the promotion period, ICBC customers are entitled to enjoy the following offers at SJM:

Property	Outlets	Offers	
Grand Lisboa Palace	The Café La Scala del Palazzo	15% off on F&B retail products	
	Chalou Lunch Dim Sum set for 2 pax	ICBC Exclusive Set Menu	
	Chalou Dinner Set Menu for 4 pax		
	Hua Ting Special Set Menu for 2 pax		
	Lisboa Bistro Set Menu for 2 pax		
	EL&N Whole Day Special Set Menu for 2 pax		
	Grand Lisboa Hotel	Vivienne Westwood Café Afternoon Tea Set	10% off on designated menu
		La Scala del Palazzo Afternoon Tea Set	
Grand Lisboa Hotel	The Kitchen Dinner Set Menu	10% off on designated menu	
	Casa Don Alfonso Dinner Set Menu		

3. Customers must successfully settle the bill in full using an ICBC card (including ICBC credit cards, ICBC debit cards, and ICBC e-payment) to enjoy the offer. If the transaction is unsuccessful, the original price will apply.
4. Bill splitting is not accepted.
5. This offer is subject to availability of products and business hours of the participating outlets.
6. The offer cannot be exchanged for cash, products, or services; or transferred.
7. All dining offer prices (before discount) are subject to a 10% service charge and prevailing government tax.
8. This offer can be used in conjunction with ICBC Red Packet offer but excludes any other offers, promotion, or discounts at SJM.
9. To the extent permitted by law, SJM and ICBC Macau reserve the right to adjust, suspend, or cancel this promotion or amend these terms and conditions at any time without prior notice, and shall not be liable for any consequences arising from such changes.
10. In case of any dispute, SJM and ICBC Macau reserve the right of final decision and interpretation.
11. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the Chinese version shall prevail.

* SJM refers to SJM Resorts, S.A., GLP Hospitality Services Limited or other subsidiaries of SJM.

MOP50 Red Packet (min. spend MOP300) Terms and Conditions

1. The promotion period is from 4 May (10:00AM) until 30 June 2026 (Both dates inclusive).
2. Customers must link their ICBC Visa card to ICBC e-payment and scan the code on-site at SJM's designated restaurants (hereinafter referred to as "Designated Restaurants") to receive a MOP 50 red packet. This red packet can be used for a single transaction with a net spending of MOP 300 or more at Designated Restaurants. The red packet must be used with ICBC e-payment and settled through the acquiring terminals provided by ICBC Macau. The net transaction amount refers to the amount paid by the customer using their own funds (hereinafter referred to as "Net Spending Amount");
3. Each ICBC e-payment customer may scan and receive a red packet a maximum of once per day. The next red packet can only be scanned and received after the previous one has been used. During the promotion period, a maximum of 3 red packets may be received in total. The red packet will be automatically deducted when a single transaction with a Net Spending Amount of MOP 300 or more is paid using ICBC e-payment;

4. Designated Restaurants include:
 - a. Grand Lisboa Palace Macau - Chalou, Wulao, Hua Ting, Bamboo Hut, EL&N, Eight Treasures, GLP Café, Kulu Kulu, Red Bowl, Noodle & Congee Corner, The Grand Buffet, Vivienne Westwood Café, Lisboa Bistro, The Book Lounge, La Scala del Palazzo, The Café La Scala del Palazzo and GLP Lobby Lounge
 - b. Grand Lisboa - The Kitchen, Casa Don Alfonso, Round-The-Clock Buffet, Round-The-Clock Coffee Shop, Lotus Shop, Crystal Tea House, Estoril, Luna and Tripodking
 - c. Jai Alai Oceanus - Kingpin Bar, Bar Pepita de Ouro, Casa de Massa, Treasury Restaurant and Jai Alai Buffet.
 - d. L'Arc Macau - Full House, L'Arc Chinese Restaurant, and Coffee Shop
5. If a customer holds multiple ICBC e-payment red packets in addition to this red packet, and the Net Spending Amount meets the deduction thresholds of multiple red packets at the same time, the deduction shall be applied according to the following rules: (1) the red packet with the larger amount shall be deducted first; (2) if multiple red packets have the same largest amount under rule (1) above, the red packet that expires sooner shall be deducted first. Furthermore, this red packet cannot be used concurrently with red packets from other promotional offers (unless otherwise stated in the relevant offer terms);
6. This red packet is applicable to offline consumption transactions made by scanning QR codes and paying with ICBC e-payment through the "ICBC Mobile Banking" app;
7. Red packets are limited on a first-come, first-served basis. The offer will end once the quota is reached, without prior notice;
8. The red packet is valid for a specified period and will expire automatically thereafter;
9. This promotion applies to ICBC e-payment in Macau and ICBC Visa cards issued by ICBC Macau.
10. Red Packet full details can be found at "ICBC Mobile Banking" – "e-Payment" – "Coupon";
11. This red packet cannot be used to purchase cash vouchers or any value-added services, nor can it be exchanged for cash;
12. For full cancellation or full refund, only the Net Spending Amount will be refunded, and the red packet will be returned to "e-Payment – Coupon". If the red packet has expired upon return, it will not be reissued. For partial refunds, the red packet will not be returned, and the refund amount will be calculated based on the proportion of the order amount to the Net Spending Amount;
13. When redeeming a red packet, all customer accounts must be valid and in good standing (including but not limited to no overdue payments or violations of relevant terms). Otherwise, ICBC Macau reserves the right to cancel the red packet and deduct an amount equivalent to the used red packet from any of the customer's accounts;
14. ICBC Macau is not the provider of the products or services involved in this promotion and assumes no liability whatsoever. For any issues, please contact the product or service provider directly;
15. To the extent permitted by law, SJM and ICBC Macau reserve the right to adjust, suspend, or cancel this promotion or amend these terms and conditions at any time without prior notice, and shall not be liable for any consequences arising from such changes;
16. In case of any dispute, SJM and ICBC Macau reserve the right of final decision and interpretation.
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