



GLP - All You Can Play & Dine – Terms and Conditions

1. **Terms and Conditions:** These terms and conditions govern the “All You Can Play & Dine” (“ Package”)
2. **Purchase availability:** 11:00 AM to 8:00 PM
3. **Location of Availability:** 1. Martial Arts Arena or AI Wonderland, Level 2
2. A Grand Candy Gala @ Grand Lisboa Palace, Level 2
4. **Method of Purchase– Terms and Conditions:**
 - 1) Customers may purchase the Package directly at any available location. Upon purchase, customers must present their " SJM Supreme Card" membership account for verification. The Package content shall be issued in the form of E-Voucher and credited to the member's account. Such E-Voucher may only be used by the member to whom the account belongs.
 - 2) This Package must be used within its validity period.
 - 3) This E-Voucher may be redeemed once only, and only one coupon may be used per transaction. The E-Voucher must be presented before settlement. Bill splitting is not accepted.
 - 4) This E-Voucher must be presented in its original electronic form. Photos, screenshots or printed copies of the coupon will not be accepted.
 - 5) Use of this E-Voucher subject to the spa's operating hours, reservation policy and availability. Grand Lisboa Palace accepts no liability if a reservation cannot be made before the expiry date.
 - 6) This Package cannot be transferred, resold or exchanged for cash. No change shall be provided.
 - 7) This Package cannot be used in conjunction with other promotions and tier benefits.
 - 8) This Package is subject to the SJM Supreme Card's Terms and Conditions.

5. **Package Inclusions:**

	Package Inclusions
1	Two (2) Experience Vouchers for A Grand Candy Gala @ Grand Lisboa Palace (Inflatable Candy Castle) or Martial Arts Arena or AI Wonderland
2	Designated Set Meal Voucher for EL&N or MAMMA PIZZA or Bamboo Hut
3	MOP50 Grand Lisboa Palace Food Hall Cash Voucher
4	Designated Beverage Redemption Voucher for Charlie's Tea or Your Tea or ChaPanda
Additional Complimentary Item	Sportopia Complimentary Experience Voucher

6. **Redemption Procedure for Electronic Package Vouchers:**
 - 1) Upon arrival at the designated venue specified on each E-Voucher, the customer shall present the validation QR code of said E-Voucher to redeem the corresponding package content.
 - 2) Each E-Voucher shall be valid for a period of thirty (30) days.
7. **E-Voucher Terms & Conditions:**
 - 1) All gifts and shopping benefits under this package shall be collectively referred to as "E-Voucher".
 - 2) Unless otherwise specified, E-Voucher are valued in MOP.
 - 3) All E-Voucher are subject to the terms and conditions set forth below.
 - 4) E-Voucher not redeemed within the Redemption Period will be forfeited.
 - 5) GLP accepts no liability for the quality of the E-Voucher or for any loss or damage that may arise from it.
 - 6) The original E-Voucher must be presented and cannot be used in conjunction with other offer Campaign, discount, gift certificates or vouchers.
 - 7) The E-Voucher cannot be transferred, resold, exchanged for cash or used to purchase any other products or services.
 - 8) Any unused value of the E-Voucher will be forfeited.
 - 9) Any additional spending must be settled by cash, credit card or E-payment.
 - 10) E-Voucher suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.
 - 11) All E-Voucher are subject to availability of the products, operating hours, reservation policy and seating availability of the designated shops. GLP accepts no liability if E-Voucher cannot be used or redeemed before the redemption period.
 - 12) E-Voucher Term & Conditions:

- a. **Experience Voucher for A Grand Candy Gala @ Grand Lisboa Palace (Inflatable Candy Castle) or Martial Arts Arena or AI Wonderland**





- i. This E-Voucher can only used at A Grand Candy Gala @ Grand Lisboa Palace or Martial Arts Arena or AI Wonderland at Grand Lisboa Resort Macau.
- ii. This Electronic Voucher shall entitle the holder to choose one (1) of the following two (2) experiences, designated as A and B:
 - A. 60-minute experience at the Grand Candy Gala @ Grand Lisboa Palace (Inflatable Candy Castle) for one adult and one child.
 - B. Martial Arts Arena or AI Wonderland entry experience for two adults and two children
- iii. Prior to entry, all individuals are required to carefully read the safety rules and the detailed terms and conditions of the relevant venue.
- iv. This E-Voucher cannot be used in conjunction with other promotional offers and discount.
- v. In case of any disputes, the decision of Grand Lisboa Palace shall be final.

b. Designated Set Meal Voucher for EL&N or MAMMA PIZZA or Bamboo Hut

- i. This E-Voucher can only used at EL&N or MAMMA PIZZA or Bamboo Hut at Grand Lisboa Resort Macau.
- ii. This Electronic Voucher shall entitle the holder to choose one (1) of the following three (3) set meals, designated as A, B, and C:
 - A. EL&N - Lotus & Banana French Toast or two pieces of your choice of cake, served with two drinks (coffee, tea, juice, or soft drink)
 - B. MAMMA PIZZA - Margherita Pizza or Spaghetti Bolognese, served with two drinks (coffee, tea, juice, or soft drink)
 - C. Bamboo Hut - Vietnamese Beef Noodle Soup or Ispanakli Pide, served with two drinks (coffee, tea, juice, or soft drink)
- iii. This E-Voucher is valid for dine-in only.
- iv. The menu may be adjusted depending on the availability of ingredients and may be substituted with equivalent ingredient.
- v. Any additional spending must be settled by cash, credit card or E-payment.
- vi. The use of the E-Voucher is subject to operating hours, reservation policy and seating availability of the restaurants. Grand Lisboa Palace accepts no liability if reservation cannot be made before the expiry date.
- vii. This E-Voucher cannot be used in conjunction with other offers, gift cards or cash vouchers.
- viii. In case of any disputes, the decision of Grand Lisboa Palace shall be final.

c. MOP50 Grand Lisboa Palace Food Hall Cash Voucher

- i. This E-Voucher is only applicable to the designated shops at GLP Food Hall.

Participating Shops	MR.K 赤辣豬扒包、VEGETARIAN FARM、002 魚湯粉 (上葡京店)、GuZaoTang、Viet Nam Pho、Wing Kee Beef Offal、Macau Prince Café、Hong Li Cun Cheung Fan、MR3.3、Pepper Lunch、Ichisawa Ramen
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- ii. This E-Voucher must be used on or before the expiry date.
- iii. This E-Voucher cannot be used to purchase gift vouchers, gift cards or coupons.
- iv. The original E-Voucher must be presented upon payment and it cannot be used in conjunction with other offers, gift cards or cash vouchers.
- v. Any additional spending must be settled by cash, credit card or E-payment.
- vi. The use of E-Voucher is subject to product availability and operating hours of the designated shops. GLP accepts no liability if the E-Voucher is not used before the expiry date.





- vii. Any unused balance of the E-Voucher cannot be redeemed for cash and will be forfeited.
- viii. This E-Voucher cannot be transferred, resold or exchanged for cash.
- ix. This E-Voucher is issued by and remains the property of GLP; it will not be accepted or replaced if lost, damaged or stolen.
- x. E-Voucher suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.
- xi. In case of any disputes, the decision of GLP shall be final and conclusive.
- xii. GLP refers to SJM Resorts, S.A. ("SJM"), GLP Shopping Mall Management Limited or other subsidiaries of SJM ("SJM Group").

d. Designated Beverage Redemption Voucher for Charlie's Tea or Your Tea or ChaPanda

- i. This E-Voucher can only be used at Charlie's Tea or Your Tea or ChaPanda at Grand Lisboa Resort Macau.
- ii. This Electronic Voucher shall entitles the holder to select one (1) of the following three (3) set meals, designated as A, B, and C:
 - A. Charlie's Tea - Medium cups of Peach Oolong Milk Tea, Green Grape Jasmine Milk Tea, or Osmanthus Oolong Milk Tea (Two cups)
 - B. Your Tea - Large cups of Cheese Foam Peach Oolong, Kale Fruit and Vegetable Tea, Signature Tofu Lite Milk Tea, Agar and Coconut Pudding with Coconut Milk, or Yashi Lemon Tea (Two cups)
 - C. ChaPanda - Medium cups of Jamine Fresh Milk Tea, Oolong Fresh Milk Tea, or Jinxuan Oolong (Two cups)
- iii. This E-Voucher cannot be used in conjunction with other promotional offers and discount.
- iv. The menu may be adjusted depending on the availability of ingredients and may be substituted with equivalent ingredient.
- v. In case of any disputes, the decision of Charlie's Tea or Your Tea or ChaPanda shall be final.

e. Sportopia Complimentary Experience Voucher

- i. This E-Voucher can only used at Sportopia at Grand Lisboa Resort Macau.
- ii. This E-Voucher may be redeemed for six (6) complimentary game credits at Sportopia.
- iii. In case of any disputes, the decision of Grand Lisboa Palace shall be final.

f. MOP100 cdf Shopping Voucher

- i. This voucher is only applicable at cdf Macau Grand Lisboa Palace Shop.
- ii. This voucher must be used on or before the expiry date.
- iii. This voucher is not applicable to certain products, including but not limited to Dior Beauty, K-POP merchandise, gold products, and tobacco. For details, please inquire with our staff.
- iv. This voucher can only be used once per receipt and cannot be used in conjunction with cdf membership voucher.
- v. The original voucher must be presented upon payment, and it can be used in conjunction with other offers, gift cards or other cdf cash vouchers, but cannot be used in conjunction with cdf Membership voucher.
- vi. Any additional spending must be settled by cash, credit card or E-payment.
- vii. This Voucher is non-transferable, non-resalable, non-refundable, non-exchangeable, and cannot be redeemed for partial or full cash change.
- viii. No refund or replacement will be offered if this voucher is lost, damaged, stolen or expired.
- ix. In case of any disputes, CDFG MACAU LIMITED reserves the right of final interpretation.

8. Other Terms & Conditions :

- 1) By purchasing the package, you authorize Grand Lisboa Palace to process, including to collect, use and store your personal data collected for the purposes of the Campaign and for direct marketing; and accept the privacy policy available at <https://www.grandlisboapalace.com/en/privacy-policy> .





GRAND LISBOA PALACE

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- 2) Grand Lisboa Palace will not be liable for any postponement or cancellation due to any force majeure such as power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, acts or regulations of national or local governments, governmental order or decrees, or any other cause beyond its reasonable control.
- 3) Grand Lisboa Palace reserves the right to revise, cancel or modify this activity at its sole discretion.
- 4) Any updated information will be announced on the official website and social media platforms of the Grand Lisboa Palace without prior notice. Customers are reminded to pay close attention.
- 5) Grand Lisboa Palace reserves the right to amend the Terms and Conditions without prior notice.
- 6) In case of any dispute, the decision of Grand Lisboa Palace shall be final.
- 7) Any person who purchases the package has, by such act, constituted his/her acceptance and agreement to be bound by these terms and conditions.
- 8) These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In the event of any discrepancy between the Chinese and English versions of Terms and Conditions, the Chinese version shall prevail.
- 9) In the case of any disputes, the decision of Grand Lisboa Palace shall be final and conclusive.

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