



GRAND LISBOA PALACE  
上葡京

### All You Can Play & Dine – Promotions Terms & Conditions

1. **Terms and Conditions:** These terms and conditions ("T&Cs") govern the "All You Can Play & Dine" Campaign (the "Campaign").
2. **Organizer:** This Campaign is organized by Grand Lisboa Palace ("GLP").
3. **Term:** The Campaign shall commence on the date hereof and shall conclude at 10:00 P.M. on 30 September 2026 (the "Campaign Period").
4. **Eligible Shoppers:** Shoppers must be at least 18 years of age and an SJM Supreme Card member in order to participate in the Campaign.
5. **Campaign:**  
During the Term, eligible shoppers may redeem rewards as set out below by presenting same-day receipts for spending at designated restaurants and entertainment attractions at Grand Lisboa Palace Resorts Macau.

**Upon presentation of any valid purchase receipt from designated restaurants, Eligible Shoppers shall be entitled to any one of the following benefits:**

|   | Offer                                                                                                                          | Redemption location                               |
|---|--------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------|
| 1 | Grand Candy Gala @ Grand Lisboa Palace (Giant Inflatable Castle)<br>- Buy-One-Get-One-Free Play Time Offer                     | A Grand Candy Gala @ Grand Lisboa Palace, Level 2 |
| 2 | Martial Arts Arena<br>- Buy One Martial Arts Arena Standard Ticket and Receive One Complimentary AI Wonderland Standard Ticket | Martial Arts Arena, Level 2                       |
| 3 | AI Wonderland<br>- Buy One Complimentary AI Wonderland Standard Ticket and Receive One Martial Arts Arena Standard Ticket      | AI Wonderland, Level 2                            |
| 4 | Sparkle Slime Lab: 10% off on all products                                                                                     | Shop 235-10, Level 2, Grand Lisboa Palace Macau   |

**Upon presentation of any valid purchase receipt from designated entertainment attractions, Eligible Shoppers shall be entitled to the following benefits:**

|   | Offer                                                                                           | Redemption location                                                                  |
|---|-------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
| 1 | Selected Restaurants F&B MOP100 Discount Coupon<br>( valid with a minimum spending of MOP 250 ) | A Grand Candy Gala @ Grand Lisboa Palace/ Martial Arts Arena/ AI Wonderland, Level 2 |
| 2 | STECCO NATURA GELATERIE BUY 1 GET 1 FREE Coupon                                                 |                                                                                      |
| 3 | At Neptune Seafood Hot Pot, enjoy MOP 100 upon a minimum spending of MOP250.                    | Shop 230, Level 2, Grand Lisboa Palace Macau (East Entrance)                         |

**The above offers are available on a first-come, first-served basis, while stocks last.**

6. **For the purpose of participating in the activity described in Clause 5, spending shall be made at Grand Lisboa Palace's designated restaurants and entertainment attractions:**
  - 1) A valid single receipt issued on the same day by the designated restaurants and entertainment attractions set out in Clause 5 must be presented for redemption
  - 2) Only receipts issued by the following designated restaurants and entertainment attractions at Grand Lisboa Palace shall be accepted as valid receipts:  
Designated Restaurants:  
Bamboo Hut, Hua Ting, EL&N, Mamma Pizza, Neptune Seafood Hot Pot, CHALOU, THE GRAND BUFFET  
Designated Entertainment:  
A Grand Candy Gala, @ Grand Lisboa Palace, Martial Arts Arena, AI Wonderland  
Receipts bearing different transaction dates or receipts not issued on the redemption date will not be accepted.
  - 3) Receipts for the purchase of gift cards (including but not limited to coupons or vouchers) are excluded from the Campaign.



GRAND LISBOA PALACE

上葡京

- 4) Photocopied, incomplete, defaced, damaged, altered, tampered with, or receipts not issued on the redemption date, as well as corresponding cardholder copies, will not be accepted.
- 5) Deposit receipts, hand-written receipts and cardholder copies will not be accepted for redemption purposes.

**7. Redemption of Offers:**

- 1) Eligible Shoppers must redeem the rewards in person. Owners and employees of any retail shops and employees of GLP are NOT permitted to redeem rewards on behalf of any shopper.
- 2) Owners and employees of retail shops may participate in this Campaign in accordance with the applicable guidelines.
- 3) Any merchandise purchased and evidenced by the receipt(s) used for redemption shall not be refundable. Eligible Shoppers should inspect all purchased goods and services prior to redemption. In the event that an exchange or refund is available, valid supporting evidence must be provided by the Eligible Shoppers for verification.
- 4) Original machine-printed receipts used for redemption under this Campaign will be stamped by the redemption staff upon verification as proof of successful redemption.
- 5) Any registration that is incomplete or contains false information will be disqualified from this Campaign.

**8. Usage of A Grand Candy Gala @ Grand Lisboa Palace (Giant Inflatable Castle) - Buy-One-Get-One-Free Play Time Offer:**

- 1) This offer is applicable only to the following ticket type(s): Standard Ticket - 60 minutes, Double Fun Ticket - 120 minutes.
- 2) Upon purchase of a 60-minute or 120-minute ticket, the ticket holder shall be entitled to complimentary additional play time equal to the purchased play time.
- 3) A Grand Candy Gala @ Grand Lisboa Palace (Giant Inflatable Castle) is subject to operating hours, availability and venue capacity. SJM reserves the right to limit the number of entrants as it deems necessary. SJM accepts no liability if reservation cannot be made before the expiry date.
- 4) All entrants must comply with the rules and regulations of A Grand Candy Gala @ Grand Lisboa Palace (Giant Inflatable Castle).

**9. Usage of Martial Arts Arena/ AI Wonderland Cross-Park Buy-One-Get-One-Free Admission Ticket Offer:**

- 1) This offer is applicable to the purchase of standard admission tickets for "Martial Arts Arena" or "AI Wonderland".
- 2) Upon purchase of one (1) standard ticket to Martial Arts Arena at the regular price, the purchaser shall be entitled to receive one (1) complimentary standard ticket to AI Wonderland.
- 3) Upon purchase of one (1) standard ticket to AI Wonderland at the regular price, the purchaser shall be entitled to receive one (1) complimentary standard ticket to Martial Arts Arena.
- 4) Tickets must be used on or before the validity date specified thereon.
- 5) Each receipt may be used to redeem this offer once only.
- 6) All entrants must comply with the rules and regulations of Martial Arts Arena and/or AI Wonderland, as applicable.

**10. Usage of Sparkle Slime Lab: 10% off on all products:**

- 1) This offer cannot be used in conjunction with any other promotional offers, membership discounts, or vouchers. It is non-refundable, non-transferable, and cannot be redeemed for cash.
- 2) In the event of any dispute, SJM and/or Sparkle Slime Lab reserves the right of final interpretation and decision and the right to amend, suspend, or terminate this offer and these Terms and Conditions at any time without prior notice.

**11. Usage of Selected restaurants F&B Discount Coupon MOP100 (Valid with a Minimum Spending of MOP250):**

- 1) A minimum spend of MOP250 (excluding service charge) is required (the "Designated Spending Amount").
- 2) This coupon is valid only at Bamboo Hut, Hua Ting, EL&N, Mamma Pizza.
- 3) This coupon must be used on or before its expiry date.
- 4) One (1) coupon may be used for every Designated Spending Amount. A maximum of ten (10) coupons may be used per table per transaction. Bill splitting is not permitted.



GRAND LISBOA PALACE

上葡京

- 5) This coupon is valid for dine-in and à la carte menu items only. It is not valid for alcoholic beverages, takeaway orders, or any other products or services.
- 6) The original coupon must be presented upon payment and cannot be used in conjunction with other offers, gift cards or cash coupons.
- 7) All prices (before discount) are subject to a 10% service charge and any prevailing government tax. Any additional spending must be settled by cash, credit card or E-payment.
- 8) The use of coupon is subject to operating hours, reservation policy and seating availability of the restaurants. GLP accepts no liability if reservation cannot be made before the expiry date.
- 9) Any unused balance of the coupon is non-refundable, non-transferable and cannot be redeemed for cash.
- 10) This coupon may not be transferred, resold or exchanged for cash.
- 11) This coupon is issued by and remains the property of Grand Lisboa Palace ("GLP"). Lost, stolen, damaged or defaced coupons will not be accepted or replaced
- 12) Any coupon suspected of having been altered, tampered with, fraudulently obtained or otherwise unlawfully acquired shall be void..

**12. Usage of the MOP100 Discount Offer at Neptune Seafood Hot Pot (Valid with a Minimum Spending of MOP250):**

- 1) A discount of MOP100 shall be applied to any à la carte order with a minimum spend of MOP250.
- 2) This offer is not applicable to seafood, abalone, sea cucumber, shark fin, fish maw, alcoholic beverages, or other beverages.
- 3) This offer cannot be used in conjunction with any other promotion or discount.
- 4) In the event of any dispute, SJM and/or Neptune Seafood Hot Pot reserves the right of final interpretation and decision.

**13. Usage of STECCO NATURA GELATERIE Buy One Get One Free Coupon:**

- 1) Please present this coupon upon redemption. Damaged, altered or photocopied coupons will not be accepted.
- 2) The coupon cannot be used in conjunction with any other promotional offers, membership privileges or loyalty point programmes.
- 3) This offer is not applicable to the purchase of set packages, gift boxes and gift cards
- 4) This coupon cannot be exchanged for cash or used for cash change.
- 5) This coupon is valid only if it bears the official STECCO NATURA GELATERIE stamp and a valid expiry date.
- 6) In the event of different prices, the lower-priced item will be provided free of charge.
- 7) In the event of any dispute, STECCO NATURA GELATERIE reserves the rights of final decision.

**14. General Provisions:**

- 1) Any person who participates in the Campaign has by such act constituted his/her acceptance and agreement to be bound by these terms and conditions.
- 2) Employees of SJM are eligible to participate in this Campaign.
- 3) If a coupon, voucher or gift certificate is affected by a Force Majeure Event during its validity period, GLP may, at its discretion, extend its validity period. For latest updates, please check GLP official website, scan the voucher's QR code, or contact (853) 8881 8888. Force Majeure events include power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, order, policies, decrees, acts or regulations of national or local governments, or any other cause beyond control of GLP.
- 4) The Campaign may be canceled or withdrawn at any time in the sole and absolute discretion of GLP without notice or recourse. Any spending made on or after the date of cancellation or withdrawal of the Campaign shall not be eligible for reward redemption.
- 5) GLP also reserves the sole right to amend these terms and conditions at any time without notice or recourse.
- 6) If necessary, please contact the Mall Concierge on Level 1 of Grand Lisboa Palace Resort Macau for the latest information.
- 7) You may need to provide personal information to GLP for the redemption or use of these offers. By providing your personal data to GLP, you consent to the processing of your personal data by GLP according to Law No.8/2005 Personal Data Protection Law. For further details, please read the privacy policy on <https://www.grandlisboapalace.com/en/privacy-policy>.



GRAND LISBOA PALACE

上葡京

- 8) In the event of any dispute relating to anything set out in these terms and conditions, GLP reserves the right to make the final and binding decision.
- 9) The English version of these terms and conditions shall prevail in the event of any discrepancy between the English and the Chinese versions. The Chinese versions are for reference only.
- 10) These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR.
- 11) For the purposes of these terms and conditions, "GLP" refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM (collectively, the "SJM Group").