



GRAND LISBOA PALACE  
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### Golden Week Shop to Win – Promotions Terms & Conditions

- 1. Terms and Conditions:** These terms and conditions ("T&C") govern the "Golden Week Shop to Win" Campaign (the "Campaign").
- 2. Organizer:** This Campaign is organized by Grand Lisboa Palace ("GLP"). For the purposes of these T&C, "GLP" refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").
- 3. Campaign Period:** The Campaign is held from 10:00 A.M. on 24<sup>th</sup> Sep 2026 until 10:00 P.M. on 11<sup>th</sup> Oct 2026 ("Term").
- 4. Eligible Shoppers:** Shoppers must be at least 18 years of age and an SJM Supreme Card member in order to participate in the Campaign. Employees of SJM are eligible to participate in this Campaign.
- 5. Campaign:**  
During the Term, Eligible Shoppers may redeem rewards by presenting same-day receipts with accumulated Net Spending Amounts (see table below) from selected Restaurants, Retail Shops, Salons, Spas and Entertainment (collectively, the "Selected Outlets") at Grand Lisboa Palace Resorts Macau. For each reward redemption, a maximum of two valid receipts issued by different Selected Outlets will be accepted (One of the receipts must be from a selected Retail Shop). Net Spending means the final amount paid after any discounts, promotional offers, coupons or membership points have been applied. Guests who present a "Chilli Discovery Passport" with six (6) stamps may receive one additional lucky draw chance.

**Each person is limited to a total of 20 reward redemptions during the Term. (regardless of the spending amount).**

| Reward Tiers | Net Spending Amount     | Rewards Shopping Vouchers                         |                                                            |                                                                                                                                           |
|--------------|-------------------------|---------------------------------------------------|------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|
|              |                         | Rewards for Non-selected jewellery and gold shops | Rewards for selected jewellery and gold shops <sup>^</sup> | Lucky Draw Chance (From 1 to 11 October)                                                                                                  |
| 1            | MOP1,500 – MOP2,999     | MOP50                                             | MOP50                                                      | One (1) Chance<br>*Guests who present a "Chilli Discovery Passport" with six (6) stamps will receive one (1) additional lucky draw chance |
| 2            | MOP3,000 – MOP5,999     | MOP100                                            | MOP100                                                     |                                                                                                                                           |
| 3            | MOP6,000 - MOP9,999     | MOP200                                            | MOP200                                                     |                                                                                                                                           |
| 4            | MOP10,000 – MOP29,999   | MOP360                                            | MOP360                                                     |                                                                                                                                           |
| 5            | MOP30,000 – MOP49,999   | MOP1,150                                          | MOP1,600                                                   |                                                                                                                                           |
| 6            | MOP50,000 – MOP99,999   | MOP2,000                                          | MOP2,750                                                   |                                                                                                                                           |
| 7            | MOP100,000 – MOP149,999 | MOP4,200                                          | MOP5,700                                                   |                                                                                                                                           |
| 8            | MOP150,000 or above     | MOP6,800                                          | MOP9,000                                                   |                                                                                                                                           |

<sup>^</sup>This reward is valid only for a single same-day receipt issued by Chow Sang Sang Group, Chow Tai Fook, Emperor Jewellery, LAO MIAO or LukFook Jewellery. Any receipt for the purchase of pure gold/ pure gold products/ pure platinum/ pure platinum products are not eligible for the redemption of rewards under this Campaign.

#### Reward Redemption:

- Rewards for each Reward Tier will be issued in the form of NY8 New Yaohan Shopping Vouchers.
- The type and denomination of the vouchers shall be determined at the time of redemption.
- Rewards are available on a first-come, first-served basis while stocks last.
- Rewards are not exchangeable for cash, other items, or any other form of consideration.
- Each valid receipt may only be used once for this Campaign. Receipts that have already been used for other promotions or redeemed for other offers are not eligible for reuse.
- All rewards will be issued in the form of physical vouchers and cannot be exchanged for other voucher types or denominations.
- GLP reserves the right to amend, modify, substitute, or withdraw any reward without prior notice.
- If required, please enquire at the Redemption Location for the latest information.
- Each person is limited to a total of 20 rewards and lucky draw chance redemptions during the Term.
- Lucky Draw Chances are not exchangeable for cash or any other offers.
- Each valid receipt may only be used once for this lucky draw chance.



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**6. To participate in the activity described in Clause 5, participants must incur eligible Net Spending Amount at the Selected Outlets of Grand Lisboa Palace:**

- 1) The Net Spending Amount referred to in Clause 5 above shall be accumulated from either a single same-day receipt issued by a Selected Outlet or a maximum of two (2) same-day receipts issued by two different Selected Outlets.
- 2) Net spending amount refers to the final amount payable after the application of any discounts, special offers, coupons, or membership points.
- 3) The valid receipt(s) can only be issued by the following Selected Outlets at Grand Lisboa Palace:

Dining:

The Grand Buffet, GLP Café, Eight Treasures, Chalou, Mesa by José Avillez, GLP Lobby Lounge, Wulao, The Book Lounge, Palace Garden, Zuicho, Don Alfonso 1890, La Scala del Palazzo, The Café La Scala del Palazzo, Hua Ting, Noodle & Congee Corner, EL&N, Bamboo Hut, Lisboa Bistro, Mamma Pizza and Vivienne Westwood Café

GLP Food Hall:

MR.K 赤辣豬扒包, VEGETARIAN FARM, GuZaoTang, Viet Nam Pho, Wing Kee Beef Offal, Macau Prince Café, Hong Li Cun Cheung Fan, MR\*K3\*3, Pepper Lunch, ICHISAWA RAMEN, APGUJEONG BY KIM'S KOREAN CUISINE

Retail Shop:

Boss, Challenger, Choi Heong Yuen Bakery, Chow Sang Sang Group, Jin Sheng Jewelry, Famacia Chinesa GLP HKW, Karl Lagerfeld, Koi Kei Bakery, LukFook Jewellery, MO&Co., Noble Mart, NY8 New Yaohan (include "Kid's Cavern", "Supermarket"), Pan Fong Bakery, PEAK HOUR HOUSE, Your Tea, FARMÁCIA ROYAL, Starbucks, Stecco Natura Gelaterie, Sam's, The Gift Shop, Dak Seng Jewellery, Vivienne Westwood, THE SHOP, Tielbo, ECCO, Nine Bird's Nest, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, OMG, GLOSOME, EDITION, iSport, COVERNAT, UMJ, 13DE MARZO, Chow Tai Fook, MACCREW, VEGETARIAN FARM SOUVENIRS, UX SELECT, Emperor Jewellery, Jorada Tech, Liege, Charlie's Tea, ChaPanda, FARMÁCIA GLOBAL, Hung Rui Chen, Le Coq Sportif, Munsingwear, WF Fashion, Nobi Gift, FangSuo, MODERN BY RAINBOW, Overall, Leader Grand, Gacha Gardcha, Sparkle Slime Lab, FRITES, Neptune Seafood Hot Pot, Laduree, KODAK Apparel POP-UP STORE and Garmin

cdf Macau Grand Lisboa Palace Shop:

- Fashion Category (Co-Lab, sunglasses, other watch brands, Wine & Spirits brands, Chloe, Coach, MK, all fashion brands)
- Beauty Category
- Gold Category (Qeelin, Messika, De Beers, Tasaki, Chow Tai Fong, LAO MIAO)
- Luxury Watch Category (Chopard, Hermès (Watches), Jaeger LeCoultre, Panerai, IWC, Piaget)

Made in Macau:

Belongs Jewelry & Art, CLOE Jewelry & Art, DR.AI, Forest Bath, LIANA LIFE, Lovely Shop, Puyue, Qi Yuan

Selected Jewellery and Gold Shop:

Chow Sang Sang Group, Chow Tai Fook, Emperor Jewellery, LAO MIAO, LukFook Jewellery

Salon and Spa:

The Spa at Grand Lisboa Palace, The Spa at THE KARL LAGERFELD, The SPA at Palazzo Versace Macau, Gentlemen's Tonic, PEDI:MANI:CURE Studio by Bastien Gonzalez

Entertainment:

Martial Arts Arena, AI Wonderland, GLP Arte, Grand Lisboa Palace Art Gallery, A Grand Candy Gala @ Grand Lisboa Palace

- 4) The minimum amount of each receipt shall be MOP200.
- 5) Only receipts dated on the same day as the reward redemption will be accepted. Receipts issued on any other date will not be accepted.
- 6) Receipts for any purchase of (i) pure gold/ pure gold products/ pure platinum/ pure platinum products; or (ii) gift certificates, gift cards or cash vouchers shall not be eligible for redemption of rewards under this Campaign.
- 7) Customers may present their receipts for Net Spending at Selected Outlets at the 1/F Mall Concierge of Grand Lisboa Palace, and such Net Spending Amount may be accumulated towards the spending requirement for SJM Supreme Card membership tier upgrades..
- 8) Copied, incomplete, defaced, damaged, tampered with, or receipts and cardholder copies not issued on the same day as the reward redemption will not be accepted.
- 9) Deposit receipts, hand-written or reprinted receipts and cardholder copies will not be accepted for reward redemption purposes.
- 10) GLP reserves the right to update the list of the Selected Outlets during the Term without prior notice. If required, please check at the Redemption Location for the latest information.



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**7. "Chilli Discovery Passport" Stamp Collection Activity Terms & Conditions:**

- 1) All valid SJM Supreme Card holders who visit Grand Lisboa Palace in person are eligible to participate in the "Chilli Discovery Passport" Stamp Collection Activity.
- 2) The Promotion Period is from 1 to 11 October 2026. A registered SJM Supreme Card members who collect six (6) stamps during the aforesaid period, visit Grand Lisboa Palace Concierge on 1/F at Grand Lisboa Palace Resorts Macau in person and complete the qualifying spending requirement under Clause 5 may redeem one (1) additional lucky draw chance. Details are as follows.
- 3) Guests can earn stamps by dining at the selected Restaurants listed below and ordering the "Featured Chilli Dishes":
  - a. At Grand Lisboa Palace Resort: Noodle & Congee Corner, GLP Cafe, Kulu Kulu, Eight Treasures, Wulao, Red Bowl, Lisboa Bistro, Chalou, La Scala de Palazzo, Mamma Pizza, GLP Lobby Lounge, Bamboo Hut, The Grand Buffet, FRITES, and Neptune Seafood Hot Pot.
  - b. At Grand Lisboa Hotel: Round The Clock Buffet, Round The Clock Coffee Shop and Rich 8 Wagyu Specialist.
  - a. At Jai Alai Oceanus: Casa de Massa and Jai Alai Buffet.
  - b. At L'Arc: Coffee Shop.
- 4) Guests will receive one (1) stamp for each Featured Chilli Dish ordered. In addition, the *Turkish Spicy Fisherman Platter* at Bamboo Hut and the Mexican Poblano Chilli Lobster Seafood Hotpot at Lisboa Bistro will each entitle the guests to two (2) bonus stamps. A maximum of 6 "Chilli Discovery Passports" may be stamped for each dish. In addition, each guest dining at a buffet Restaurant will receive two (2) stamps.
- 5) These Terms and Conditions shall be governed by and construed in accordance with the laws of the Macau Special Administrative Region (SAR). In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
- 6) SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.
- 7) SJM refers to SJM Resorts, S.A., GLP Hospitality Services Limited or other subsidiaries of SJM.

**8. Redemption of Rewards and Lucky Draw Chances:**

- 1) All prizes will be awarded through a computerized lucky draw. Eligible customers may press a designated electronic button, and the prize won will be displayed on designated TV screen for immediate redemption. The prizes displayed on the TV screen immediately upon completion of the draw shall be final. Eligible customers may redeem the prize displayed on the TV screen at the Level 1 Mall Concierge of Grand Lisboa Palace.
- 2) Redemption Location and Operating Hours: Level 1, Mall Concierge, Grand Lisboa Palace; operating hours: 10:00 A.M. to 10:00 P.M.
- 3) During the Term, all redemptions shall be made in person and registered at the Redemption Location.
- 4) Redemption must be made in person by the Eligible Shopper. Owners and employees of any GLP Retail Shops, as well as GLP employees, are not permitted to redeem rewards on behalf of any Eligible Shoppers.
- 5) Owners and employees of any GLP Retail Shops are allowed to participate in this Campaign by following the internal guideline.
- 6) An Eligible Shopper shall present the following items at the Redemption Location for registration on the same day of purchase to redeem the rewards:
  - i. Either a single receipt issued by a Selected Outlet on the same day, or a maximum of two (2) receipts issued by two (2) different selected Shop(s) on the same day;
  - ii. The relevant receipt(s) must clearly show the purchased items;
  - iii. A valid original identification document of the Eligible Shopper (Valid Identity Card or Passport);
  - iv. The Eligible Shopper's contact number; and
  - v. A valid SJM Supreme Card belonging to the Eligible Shopper
- 7) Merchandise purchased under any receipt used for redemption is non-exchangeable and non-refundable. Receipt(s) used for redemption will be stamped as proof of redemption. In the event that an exchange or refund is available, valid supporting evidence must be provided by the customer for verification.
- 8) Redemption registrations containing incomplete or false information may be rejected by GLP at its sole and absolute discretion.
- 9) The lucky draw period is from 10:00 a.m. on 1 October 2026 to 10:00 p.m. on 11 October 2026.
- 10) The prize redemption period is from 1000 a.m. on 1 October 2026 to 10:00 p.m. on 11 October 2026.
- 11) The winning probability of the lucky draw is 100%.



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**9. Prize Terms & Conditions:**

- 1) All gifts, shopping offer under this Campaign are collectively referred to as the "Prizes".
- 2) Unless otherwise specified, the value of all Prizes is denominated in MOP.
- 3) All prizes are subject to the terms and conditions set forth below.
- 4) Prizes not redeemed within the Redemption Period will be forfeited.
- 5) GLP shall not be responsible for the quality of the Prize or for any loss or damage arising therefrom.
- 6) The Prize cannot be transferred, resold, exchanged for cash or used to purchase any other products or services.
- 7) Any unused value of the prizes will be forfeited.
- 8) Any additional spending must be settled by cash, credit card or E-payment.
- 9) All Prizes are subject to availability of the products, operating hours, reservation policy and seating availability of the Selected Outlets. GLP accepts no liability if any prize cannot be used or redeemed before the expiry of the Redemption Period.

**10) Prizes Term & Conditions:**

**a. Macau Round-trip Flight Ticket Redemption Voucher**

- i. The flight ticket is valid for travel from the date of redemption until 31 December 2026 (both outbound and return journeys must fall within the validity period).
- ii. The ticket must be issued on or before by 31 December 2026, failing it shall be void.
- iii. Blackout dates:  
For flights departing from Macau to international/regional destinations: 29 September to 2 October 2026 and 18 to 31 December 2026  
For flights departing from international/regional destinations to Macau: 30 September – 7 October 2026; 22 to 28 December 2026  
For flights departing from Macau to Mainland China: 5-8 October 2026  
For flights departing from Mainland China to Macau: 30 September – 2 October 2026
- iv. The minimum stay is two (2) days and the maximum stay is fourteen (14) days.
- v. The ticket must be used for round-trip between the same origin and destination.
- vi. Seat availability is subject to availability on the selected flight on the intended travel date.
- vii. Once issued, is the ticket is non-transferable, non-changeable in route, and non-refundable.
- viii. Changes to the travel date are permitted without any rebooking fee, provided that the same booking class seat is available on the requested date or flight.
- ix. Relevant taxes and fuel surcharges must be paid in cash at the time of ticket issuance.
- x. The redeemable routes are subject to real-time availability checks.
- xi. Air Macau reserves the right of final interpretation of these terms and conditions.

**b. Zuicho Selected Dinner Set for 2 (Redemption Letter)**

- i. This coupon is valid for dinner service at Zuicho only and advance reservation is required.
- ii. This coupon may only be redeeming for the selected dinner set for two (2) at Zuicho.
- iii. This coupon must be used between 12 October 2026 and 30 November 2026 (both dates inclusive).
- iv. This coupon is valid for dine-in consumption only and is not applicable to takeaway orders.
- v. All prices (before discount) are subject to a 10% service charge and prevailing government tax. Any additional spending must be settled by cash, credit card or E-payment.
- vi. The original coupon must be presented upon payment and it cannot be used in conjunction with other offers, gift cards or cash coupons.
- vii. The use of this coupon is subject to the restaurant's operating hours, reservation policies and seat availability. GLP accepts no liability if a reservation cannot be made before the expiry date.
- viii. This coupon cannot be transferred, resold or exchanged for cash.
- ix. This coupon cannot be exchanged for other services or menu items.
- x. This coupon is issued by and remains the property of Grand Lisboa Palace ("GLP"); it will not be accepted or replaced if lost, damaged or stolen.
- xi. Any coupon suspected of having been tampered with, or obtained through fraudulent or unlawful means, shall be void.
- xii. You may need to provide personal information to GLP for the redemption or use of this coupon. By providing your personal data to GLP, you consent to the processing of your personal data by GLP according to Law No.8/2005 Personal Data Protection Law. For further details, please read the privacy policy on <https://www.grandlisboapalace.com/en/privacy-policy>.
- xiii. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
- xiv. GLP reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of GLP shall be final and conclusive.



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- xv. For the purposes of these T&C, "GLP" refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").

**c. Don Alfonso 1890 Selected Dinner Set for 2 (Redemption Letter)**

- i. This coupon is valid for dinner service at Don Alfonso 1890 only, and advance reservation is required.
- ii. This coupon may only be redeeming for the selected dinner set for two (2) people at Don Alfonso 1890.
- iii. This coupon must be used between 12 October 2026 and 30 November 2026 (both dates inclusive).
- iv. This offer is valid for dine-in consumption only and is not applicable to takeaway orders.
- v. All prices (before discount) are subject to a 10% service charge and prevailing government tax. Any additional spending must be settled by cash, credit card or E-payment.
- vi. The original coupon must be presented upon payment and it cannot be used in conjunction with other offers, gift cards or cash coupons.
- vii. The use of this coupon is subject to the restaurant's operating hours, reservation policies and seat availability. GLP accepts no liability if a reservation cannot be made before the expiry date.
- viii. This coupon cannot be transferred, resold or exchanged for cash.
- ix. This coupon cannot be exchanged for other services or menu items.
- x. This coupon is issued by and remains the property of Grand Lisboa Palace ("GLP"); it will not be accepted or replaced if lost, damaged or stolen.
- xi. Any coupon suspected of having been tampered with, or obtained through fraudulent or unlawful means, shall be void.
- xii. You may need to provide personal information to GLP for the redemption or use of the F&B coupon. By providing your personal data to GLP, you consent to the processing of your personal data by GLP according to Law No.8/2005 Personal Data Protection Law. For further details, please read the privacy policy on <https://www.grandlisboapalace.com/en/privacy-policy>.
- xiii. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
- xiv. GLP reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of GLP shall be final and conclusive.
- xv. For the purposes of these T&C, "GLP" refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").

**d. Palace Garden Selected Lunch Set for 2 (Redemption Letter)**

- i. This coupon is valid for lunch service at Palace Garden only, and advance reservation is required.
- ii. This coupon may only be redeeming for the selected executive lunch set for two (2) people at Palace Garden.
- iii. This coupon must be used between 12 October 2026 and 30 November 2026 (both dates inclusive).
- iv. This offer is valid for dine-in consumption only and is not applicable to takeaway orders.
- v. All prices (before discount) are subject to a 10% service charge and prevailing government tax. Any additional spending must be settled by cash, credit card or E-payment.
- vi. The original coupon must be presented upon payment and it cannot be used in conjunction with other offers, gift cards or cash coupons.
- vii. The use of this coupon is subject to the restaurant's operating hours, reservation policies and seat availability. GLP accepts no liability if a reservation cannot be made before the expiry date.
- viii. This coupon cannot be transferred, resold or exchanged for cash.
- ix. This coupon cannot be exchanged for other services or menu items.
- x. This coupon is issued by and remains the property of Grand Lisboa Palace ("GLP"); it will not be accepted or replaced if lost, damaged or stolen.
- xi. Any coupon suspected of having been tampered with, or obtained through fraudulent or unlawful means, shall be void.
- xii. You may need to provide personal information to GLP for the redemption or use of the F&B coupon. By providing your personal data to GLP, you consent to the processing of your personal data by GLP according to Law No.8/2005 Personal Data Protection Law. For further details, please read the privacy policy on <https://www.grandlisboapalace.com/en/privacy-policy>.
- xiii. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
- xiv. GLP reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of GLP shall be final and conclusive.



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**e. Mesa by José Avillez Selected Lunch Set for 2 (Redemption Letter)**

- i. This coupon is valid for lunch service at Mesa by José Avillez only, and advance reservation is required.
- ii. This coupon may only be redeeming for the selected lunch set for two (2) people at Mesa by José Avillez.
- iii. This coupon must be used between 12 October 2026 and 30 November 2026.
- iv. This offer is valid for dine-in consumption only and is not applicable for takeaway orders.
- v. All prices (before discount) are subject to a 10% service charge and prevailing government tax. Any additional spending must be settled by cash, credit card or E-payment.
- vi. The original coupon must be presented upon payment and it cannot be used in conjunction with other offers, gift cards or cash coupons.
- vii. The use of this coupon is subject to the restaurant's operating hours, reservation policies and seat availability. GLP accepts no liability if a reservation cannot be made before the expiry date.
- viii. This coupon cannot be transferred, resold or exchanged for cash.
- ix. This coupon cannot be exchanged for other services or menu items.
- x. This coupon is issued by and remains the property of Grand Lisboa Palace ("GLP"); it will not be accepted or replaced if lost, damaged or stolen.
- xi. Any coupon suspected of having been tampered with, or obtained through fraudulent or unlawful means, shall be void.
- xii. You may need to provide personal information to GLP for the redemption or use of the F&B coupon. By providing your personal data to GLP, you consent to the processing of your personal data by GLP according to Law No.8/2005 Personal Data Protection Law. For further details, please read the privacy policy on <https://www.grandlisboapalace.com/en/privacy-policy>.
- xiii. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
- xiv. GLP reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of GLP shall be final and conclusive.
- xv. "GLP" refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").on <https://www.grandlisboapalace.com/en/privacy-policy>.

**f. MOP50 Dining Coupon**

- i. This coupon is applicable only at the following outlets:
  - a. Grand Lisboa Palace Macau - The Grand Buffet, GLP Café, Eight Treasures, Kulu Kulu, Red Bowl, Chalou, GLP Lobby Lounge, Wulao, The Book Lounge, La Scala del Palazzo, The Café La Scala del Palazzo, Hua Ting, BAR CARAT, Vivienne Westwood Café, Noodle & Congee Corner, Bamboo Hut, Lisboa Bistrô, EL&N and Mamma Pizza
  - b. Grand Lisboa Macau - The Kitchen, Casa Don Alfonso, Round-The-Clock Buffet, Round-The-Clock Coffee Shop, Lotus Shop, Crystal Tea House, Estoril, Luna and Tripodking
  - c. Jai Alai Oceanus - Kingpin Bar, Casa de Massa, Treasury Restaurant and Jai Alai Buffet
  - d. L'Arc Macau - Full House, L'Arc Chinese Restaurant, and Coffee Shop
- ii. This coupon must be used between 12 October 2026 and 30 November 2026.
- iii. Only one coupon may be used per table per transaction. Bill Splitting is not permitted.
- iv. The use of coupon requires a minimum spending of MOP100.
- v. All prices (before discount) are subject to a 10% service charge and any applicable government taxes. Any additional spending must be settled by cash, credit card or E-payment.
- vi. This coupon is valid for dine-in consumption and à la carte menu items only. It is not applicable to alcoholic beverages, takeaway orders, or any other products or services.
- vii. The original coupon must be presented upon payment and may not be used in conjunction with any other offers, gift cards or cash coupons.
- viii. The use of coupon is subject to the restaurant's operating hours, reservation policies and seating availability. SJM accepts no liability if reservation cannot be made before the expiry date.
- ix. This coupon cannot be transferred, resold or exchanged for cash.
- x. This coupon is issued by and remains the property of SJM Resorts, S.A. ("SJM"). it will not be accepted or replaced if lost, damaged or stolen.
- xi. Any coupon suspected of having been tampered with, or obtained through fraudulent or unlawfully means, shall be invalid.
- xii. You may need to provide personal information to SJM for the redemption or use of the F&B coupon. By providing your personal data to SJM, you consent to the processing of your personal



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data by SJM according to Law No.8/2005 Personal Data Protection Law. For further details, please read the privacy policy on <https://www.sjmresorts.com/en/privacy-policy>.

- xiii. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the Chinese version shall prevail.
- xiv. SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.
- xv. SJM refers to SJM Resorts, S.A., GLP Hospitality Services Limited or other subsidiaries of SJM.

**g. MOP100 Dining Coupon**

- i. This coupon is applicable only at the following outlets:
  - a. Grand Lisboa Palace Macau - The Grand Buffet, GLP Café, Eight Treasures, Kulu Kulu, Red Bowl, Chalou, GLP Lobby Lounge, Wulao, The Book Lounge, La Scala del Palazzo, The Café La Scala del Palazzo, Hua Ting, BAR CARAT, Vivienne Westwood Café, Noodle & Congee Corner, Bamboo Hut, Lisboa Bistrô, EL&N and Mamma Pizza
  - b. Grand Lisboa Macau - The Kitchen, Casa Don Alfonso, Round-The-Clock Buffet, Round-The-Clock Coffee Shop, Lotus Shop, Crystal Tea House, Estoril, Luna and Tripodking
  - c. Jai Alai Oceanus - Kingpin Bar, Casa de Massa, Treasury Restaurant and Jai Alai Buffet
  - d. L'Arc Macau - Full House, L'Arc Chinese Restaurant, and Coffee Shop
- ii. This coupon must be used between 12 October 2026 and 30 November 2026.
- iii. Only one coupon may be used per table per transaction. Bill Splitting is not permitted.
- iv. The use of coupon requires a minimum spending of MOP200.
- v. All prices (before discount) are subject to a 10% service charge and any applicable government taxes. Any additional spending must be settled by cash, credit card or E-payment.
- vi. This coupon is valid for dine-in consumption and à la carte menu items only. It is not valid for alcoholic beverages, takeaway orders, or any other products or services.
- vii. The original coupon must be presented upon payment and it cannot be used in conjunction with any other offers, gift cards or cash coupons.
- viii. The use of this coupon is subject to operating hours, reservation policies and seat availability. SJM accepts no liability if a reservation cannot be made before the expiry date.
- ix. This coupon cannot be transferred, resold or exchanged for cash.
- x. This coupon is issued by and remains the property of SJM Resorts, S.A. ("SJM"). it will not be accepted or replaced if lost, damaged or stolen.
- xi. Any coupon suspected of having been tampered with, or obtained through fraudulent or unlawfully shall be invalid.
- xii. You may need to provide personal information to SJM for the redemption or use of the F&B coupon. By providing your personal data to SJM, you consent to the processing of your personal data by SJM according to Law No.8/2005 Personal Data Protection Law. For further details, please read the privacy policy on <https://www.sjmresorts.com/en/privacy-policy>.
- xiii. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the Chinese version shall prevail.
- xiv. SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.
- xv. SJM refers to SJM Resorts, S.A., GLP Hospitality Services Limited or other subsidiaries of SJM.

**h. Marisco Secos Long Cheong Hong MOP20 Coupon**

- i. This coupon may only be used at Marisco Secos Long Cheong Hong (Grand Lisboa Palace Store) during its validity period. Any unused coupon after the expiry date shall be void.
- ii. The coupon cannot be used in conjunction with any in-store promotions. Please enquire with Marisco Secos Long Cheong Hong for details and conditions. Such details and terms are subject to change without prior notice.
- iii. This coupon may only be used once.
- iv. This coupon must be presented and used before payment. No retrospective arrangement will be accepted.
- v. Photocopied or damaged coupon shall be void.
- vi. All transactions with the use of coupons are not eligible for refund.
- vii. Marisco Secos Long Cheong Hong will not be liable for the loss, theft, damage, and misuse of any issued coupon. The coupon holder shall be solely responsible for all liabilities.
- viii. Marisco Secos Long Cheong Hong reserves the right to change the terms & conditions of this coupon without prior notice.
- ix. In case of any dispute, the decision of Marisco Secos Long Cheong Hong shall be the final.



GRAND LISBOA PALACE

上葡京

- i. **Chow Sang Sang Group Gold Charme Bracelet (Designated Design)**
  - i. This gift is non-returnable, non-exchangeable and cannot be redeemed for cash.
- j. **Suitcase**
  - i. This gift is non-returnable and cannot be exchanged for cash.
- k. **cdf Macau Grand Lisboa Palace Shop Souvenir**
  - i. This gift is non-returnable and non-exchangeable for cash.
- l. **Famacia Chinesa GLP HKW Nourishing Balm**
  - i. This gift is non-returnable, non-exchangeable and cannot be redeemed for cash.

**10. Usage of MOP50 / 100 NY8 New Yaohan Shopping Voucher:**

- 1) A This Gift Voucher ("Voucher") may only be used at "NY8 New Yaohan" at Grand Lisboa Palace and shall be void upon expiry.
- 2) This Voucher may only be used once and may not be for resold, redeemed for cash or exchanged for any form of refund. No change will be given and any unused balance will be forfeited.
- 3) This Voucher is valid only when bearing the official New Yaohan company chop. The original Voucher must be presented upon payment, failing which it shall be invalid.
- 4) This Voucher will not be replaced if lost or damaged.
- 5) This Voucher must be used on or before the expiry date stamped on the right-hand side of this Voucher or 31 December 2026, whichever is earlier.
- 6) GLP and New Yaohan reserve the right to suspend or terminate this offer and to change the Terms and Conditions without prior notice.
- 7) Should there be any dispute, the decision of GLP and New Yaohan shall be final.
- 8) For the purposes of these T&C, "GLP" refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM; "New Yaohan" refers to NYH Retail Management Company Limited or Panda, Sociedade de Gestão de Investimentos, Limitada.
- 9) In case of any discrepancy between the English and Chinese versions, the Chinese version shall prevail.

**11. General Provisions:**

- 1) GLP reserves the right, in its sole and absolute discretion, to cancel, suspend, modify or terminate the Campaign, or amend these T&C, at any time without prior notice. Any spending made on or after the effective date of such cancellation, suspension or termination shall not be eligible for reward redemption under the Campaign.
- 2) If a Force Majeure Event occurs during the validity period of a voucher, GLP may, at its sole discretion, extend the voucher validity period. For the latest updates, please visit the official GLP website, scan the QR code on the voucher, or contact (853) 8881 8888. "Force Majeure Event" includes any event beyond GLP's control, including but not limited to power outages, fire, explosion, flood, typhoon Signal No. 8 or above, storms, labour disputes, adverse weather conditions, war, riots, acts of terrorism, communicable disease outbreaks, government actions, acts of God, or any other event beyond GLP's control.
- 3) Participation in the Campaign constitutes acceptance of and agreement to be bound by these T&C, including the collection, use, processing and transfer of personal data by GLP for the purposes of administering and operating the Campaign and related matters. For further details, please read the privacy policy on <https://www.grandlisboapalace.com/en/privacy-policy>.
- 4)
- 5) In the event of any dispute arising out of or in connection with the Campaign, GLP reserves the right to make the final and binding decision.
- 6) In the event of any discrepancy between the English and Chinese versions of these T&C, the English version shall prevail. The Chinese version is provided for reference only.
- 7) For the purposes of these T&C, "GLP" refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").