



GRAND LISBOA PALACE
上葡京

Golden Week Tap & Post– Promotions Terms & Conditions

1. **Terms and Conditions:** These terms and conditions ("T&C") govern the "Golden Week Tap & Post" Campaign ("Campaign").
2. **Organizer:** This Campaign is organized by Grand Lisboa Palace ("GLP"). GLP refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").
3. **Term:** The Campaign is held from 10:00 A.M. on 24th September until 10:00 P.M. on 11th October 2026 ("Term").
4. **Eligible Shoppers:** Shoppers must be at least 18 years of age and an SJM Supreme Card member in order to participate in the Campaign. Retailers and staff of any retail outlets are eligible to participate in this Campaign in accordance with the applicable internal guidelines. Employees of GLP and SJM are eligible to participate in this Campaign.
5. **Campaign:**
During the Term, upon satisfying any one of the following conditions, a participant shall be entitled to redeem the corresponding reward:
 1. Eligible customers who achieve a net spending of MOP 200 on a single receipt at designated Grand Lisboa Palace outlets, including food and beverage establishments, retail stores, hair salons, spas, and entertainment attractions, and who successfully check in via NFC at designated retail merchants* or mall concierge within the mall and publish a positive post on RED or Instagram, shall be entitled to redeem Two (2) MOP 10 NY8 New Yaohan Shopping Voucher upon presentation of their same-day purchase receipt.

"Net spending" shall mean the final amount charged after the application of any discounts, special offers, vouchers, or membership points.
Redemption location as follows:

	Reward	Redemption Location
1	Two (2) MOP 10 NY8 New Yaohan Shopping Voucher	Level 1, Mall Concierge, Grand Lisboa Palace

**Customers may also check in via NFC at designated shops, including Leader Grand, Chow Sang Sang Group, NEPTUNE SEAFOOD HOT POT, UX SELECT, PEAK HOUR HOUSE, GLOSOME to receive the respective check-in rewards offered by such shops. Please refer to the terms and conditions regarding how to claim and the content of the check-in rewards offered by the relevant designated retailers; the retailers reserve the right to the final interpretation of these terms. GLP reserves the right to update the list of the designated retail shops during the Term without prior notice.*

The above rewards are available on a first-come, first-served basis, while stocks last.

6. **Reward Redemption:**
 - I. Rewards are available on a first-come, first-served basis while stocks last.
 - II. Rewards are not exchangeable for cash, other items, or any other form of consideration.
 - III. Each valid receipt may only be used once for this Campaign.
 - IV. GLP reserves the right to amend, modify, substitute, or withdraw any reward without prior notice.
7. **Spending at Designated Shops of Grand Lisboa Palace**
To participate in the activity described in Clause 5, participants must incur eligible spending amount specified in the Campaign at the Designated Shops of Grand Lisboa Palace:
 - 1) The aggregate amounts referred to in clause 5 above shall be calculated from **a single receipt** issued by the designated outlets **on the same day** to the eligible shoppers.
 - 2) The valid receipt(s) can only be issued by the following selected outlets in Grand Lisboa Palace:

F&B Outlets:
The Grand Buffet, GLP Café, Eight Treasures, Kulu Kulu, Red Bowl, Chalou, Mesa by José Avillez, GLP Lobby Lounge, Wulao, The Book Lounge, Palace Garden, Zuicho, Don Alfonso 1890, La Scala del Palazzo, The Café La Scala del Palazzo, Hua Ting, BAR CARAT, Noodle & Congee Corner, EL&N, Bamboo Hut, Lisboa Bistro, Mamma Pizza and Vivienne Westwood Café

GLP Food Hall:
MR.K 赤辣豬扒包, VEGETARIAN FARM, GuZaoTang, Viet Nam Pho, Wing Kee Beef Offal, Macau Prince Café, Hong Li Cun Cheung Fan, MR•K3•3, Pepper Lunch, ICHISAWA RAMEN

Retail Shop:
Boss, Challenger, Choi Heong Yuen Bakery, Chow Sang Sang Group, Jin Sheng Jewelry, Famacia Chinesa GLP HKW, Karl Lagerfeld, Koi Kei Bakery, LukFook Jewellery, MO&Co., Noble Mart, NY8



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New Yaohan (include "Kid's Cavern", "Supermarket"), Pan Fong Bakery, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, FARMÁCIA ROYAL, Starbucks, Stecco Natura Gelaterie, Sam's, The Gift Shop, Dak Seng Jewellery, Vivienne Westwood, THE SHOP, Tielbo, ECCO, Nine Bird's Nest, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, OMG, GLO SOME, EDITION, iSport, COVERNAT, UMJ, 13DE MARZO, Chow Tai Fook, MACCREW, VEGETARIAN FARM SOUVENIRS, UX SELECT, Emperor Jewellery, Jorada Tech, Liege, Charlie's Tea, ChaPanda, FARMÁCIA GLOBAL, Hung Rui Chen, Le Coq Sportif, Munsingwear, WF Fashion, Nobi Gift, FangSuo, MODERN BY RAINBOW, Overall, Leader Grand, Gacha Gardcha, Sparkle Slime Lab, FRITES and Neptune Seafood Hot Pot

cdf Macau Grand Lisboa Palace Shop:

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, Veja, Ulysse Nardin, cdf Beauty, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, cdf: Co-Lab, LAO MIAO

Made in Macau:

Belongs Jewelry & Art, CLOE Jewelry & Art, DR.AI, Forest Bath, LIANA LIFE, Lovely Shop, Puyue, Qi Yuan

Salon and Spa:

The Spa at Grand Lisboa Palace, The Spa at THE KARL LAGERFELD, The SPA at Palazzo Versace Macau, Gentlemen's Tonic, PEDI:MANI:CURE Studio by Bastien Gonzalez

Entertainment:

Martial Arts Arena, AI Wonderland, GLP Arte, Grand Lisboa Palace Art Gallery, A Grand Candy Gala @ Grand Lisboa Palace

- 3) The minimum amount of each receipt shall be MOP200.
- 4) Only receipts dated on the same day as the reward redemption will be accepted. Receipts issued on any other date will not be accepted.
- 5) Receipts for any purchase of (i) pure gold/ pure gold products/ pure platinum/ pure platinum products; or (ii) gift cards (including but not limited to coupons or vouchers) are excluded from the Campaign.
- 6) Net spending at selected outlets may be credited to SJM Supreme Card membership and accumulated toward tier upgrades. Customers must present their retail purchase receipts at 1/F Mall Concierge, Grand Lisboa Palace.
- 7) Receipt(s) and cardholder copy(ies) that are copied, defective, defaced, damaged, tampered with, or not issued on the same day as the redemption will not be accepted.
- 8) Deposit receipts, hand-written or reprinted invoices will not be accepted for redemption purposes.
- 9) GLP reserves the right to update the list of the Designated Shops during the Term without prior notice. If required, please check at the Redemption Location for the latest information.

8. How to Redeem:

- 1) Redemption Location and Operating Hours: Level 1, Mall Concierge, Grand Lisboa Palace; operating hours: 10:00 A.M. to 10:00 P.M.
- 2) During the Term, all redemptions shall be made in person and registered at the Redemption Location.
- 3) Redemption must be made in person by the Eligible Shopper. Owners and employees of any GLP retail shops, as well as GLP employees, are not permitted to redeem rewards on behalf of any Eligible Shoppers.
- 4) Owners and employees of any GLP retail shops are allowed to participate in this Campaign by following the internal guideline.
- 5) An Eligible Shopper shall present the following items at the Redemption Location for registration on the same day of purchase to redeem the rewards:
 - i. A maximum of two receipts issued by one (1) different Designated Shop(s) on the same day and posts published on RED or Instagram;
 - ii. The relevant receipt(s) must clearly show the purchased items;
 - iii. A valid original identification document of the Eligible Shopper (Valid Identity Card or Passport);
 - iv. The Eligible Shopper's contact number; and
 - v. A valid SJM Supreme Card belonging to the Eligible Shopper.
- 6) Merchandise purchased under any receipt used for redemption is non-exchangeable and non-refundable. Receipt(s) used for redemption will be stamped as proof of redemption. In the event that an exchange or refund is available, valid supporting evidence must be provided by the customer for verification.
- 7) The relevant posts used for reward redemption shall not be deleted after the reward has been claimed. Should any such deletion be discovered, Grand Lisboa Palace reserves the right to reclaim



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the redeemed reward and disqualify the customer from participating in any future reward redemptions.

- 8) Redemption registrations containing incomplete or false information may be rejected by GLP at its sole and absolute discretion.

9. Usage of MOP 10 NY8 New Yaohan Shopping Voucher:

- 1) A This Gift Voucher ("Voucher") is only redeemable at "NY8 New Yaohan" at Grand Lisboa Palace.
- 2) This Voucher may only be redeemed once. It is not for resale, and is non exchangeable for cash or any form of refund.
- 3) This Voucher is valid only with the official New Yaohan company chop endorsed and original Voucher must be presented upon payment.
- 4) This Voucher is not replaceable in case of loss or damage.
- 5) This Voucher is valid only on or before the expiration date imprinted on the right-hand side or prior to the expiry date on 31st December 2026, whichever is earlier.
- 6) GLP and New Yaohan reserve the right to suspend or terminate this offer and to change the Terms and Conditions without prior notice.
- 7) Should there be any dispute, the decision of GLP and New Yaohan shall be final.
- 8) "GLP" refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM; "New Yaohan" refers to NYH Retail Management Company Limited or Panda, Sociedade de Gestão de Investimentos, Limitada.
- 9) In case of any discrepancy between the English and Chinese versions, the Chinese version shall prevail.

10. Usage of MOP50 Grand Lisboa Palace Dining Coupon:

- 1) This coupon is applicable to below outlets:
 - a) Grand Lisboa Palace Macau - The Grand Buffet, GLP Café, Eight Treasures, Kulu Kulu, Red Bowl, Chalou, GLP Lobby Lounge, Wulao, The Book Lounge, La Scala del Palazzo, The Café La Scala del Palazzo, Hua Ting, BAR CARAT, Vivienne Westwood Café, Noodle & Congee Corner, Bamboo Hut, Lisboa Bistrô, EL&N and Mamma Pizza
 - b) Grand Lisboa Macau - The Kitchen, Casa Don Alfonso, Round-The-Clock Buffet, Round-The-Clock Coffee Shop, Lotus Shop, Crystal Tea House, Estoril, Luna and Tripodking
 - c) Jai Alai Oceanus - Kingpin Bar, Casa de Massa, Treasury Restaurant and Jai Alai Buffet
 - d) L'Arc Macau - Full House, L'Arc Chinese Restaurant, and Coffee Shop
- 2) This coupon must be used between 12 October 2026 and 30 November 2026.
- 3) Only one coupon can be used per table per transaction. Bill Splitting is not accepted.
- 4) The use of coupon requires a minimum spending of MOP 100.
- 5) All prices (before discount) are subject to a 10% service charge and prevailing government tax. Any additional spending must be settled by cash, credit card or E-payment.
- 6) This coupon is valid for dine-in and à la carte menu only. It is not valid for alcoholic beverages, take away, other products or services.
- 7) The original coupon must be presented upon payment and it cannot be used in conjunction with other offers, gift cards or cash coupons.
- 8) The use of coupon is subject to operating hours, reservation policy and seating availability of the restaurants. SJM accepts no liability if reservation cannot be made before the expiry date.
- 9) This coupon cannot be transferred, resold or exchanged for cash.
- 10) This coupon is issued by and remains the property of SJM Resorts, S.A. ("SJM"); it will not be accepted or replaced if lost, damaged or stolen.
- 11) Coupon suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.
- 12) You may need to provide personal information to SJM for the redemption or use of the F&B coupon. By providing your personal data to SJM, you consent to the processing of your personal data by SJM according to Law No.8/2005 Personal Data Protection Law. For further details, please read the privacy policy on <https://www.sjmresorts.com/en/privacy-policy>.
- 13) These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the Chinese version shall prevail.
- 14) SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.
- 15) SJM refers to SJM Resorts, S.A., GLP Hospitality Services Limited or other subsidiaries of SJM.

11. General Provisions:

- 1) GLP reserves the right, in its sole and absolute discretion, to cancel, suspend, modify or terminate the Campaign, or amend these T&C, at any time without prior notice. Any spending made on or after



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the effective date of such cancellation, suspension or termination shall not be eligible for reward redemption under the Campaign.

- 2) If a Force Majeure Event occurs during the validity period of a voucher, GLP may, at its sole discretion, extend the voucher validity period. For the latest updates, please visit the official GLP website, scan the QR code on the voucher, or contact (853) 8881 8888. "Force Majeure Event" includes any event beyond GLP's control, including but not limited to power outages, fire, explosion, flood, typhoon Signal No. 8 or above, storms, labour disputes, adverse weather conditions, war, riots, acts of terrorism, communicable disease outbreaks, government actions, or acts of God.
- 3) Participation in the Campaign constitutes acceptance of and agreement to be bound by these T&C, including the collection, use, processing and transfer of personal data by GLP for the purposes of administering and operating the Campaign and related matters.
- 4) In the event of any dispute arising out of or in connection with the Campaign, GLP reserves the right to make the final and binding decision.
- 5) In the event of any discrepancy between the English and Chinese versions of these T&C, the English version shall prevail. The Chinese version is provided for reference only.

